



Botley Medical Centre
& Kennington Health Centre (branch surgery)
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Update from Botley Medical Centre

We are pleased to announce that we are working with [PML](#) (Principal Medical Limited) to stabilize our practice and our patient services, and to address the shortcomings that were identified in our recent CQC inspection, with the support and endorsement of the Oxfordshire Clinical Commissioning Group (OCCG).

The most pressing issue that we face, and have faced for some time, is our chronic staff shortage. Together with PML we are focussing hard on recruitment and retention and new members have already joined our clinical and administrative teams.

We will carry out a thorough root-cause analysis of our current issues and we will develop and implement a plan to address these issues and improve services at both the Botley and Kennington sites.

We will continue to engage with our registered population through the PPG to keep them apprised of our progress and address their concerns.

Our supporting partner, PML, who were proposed by the OCCG, is a local not-for-profit GP Federation owned and managed by GPs in Oxfordshire and South Northamptonshire. PML provides General Practice services at Banbury Cross Health Centre as well as clinical and support services across both counties. We believe that by working together with PML we will be able to remedy the problems at our practice sooner in order to best serve the needs of our registered population.

24 June 2021