

WIRE

Keeping Oxfordshire connected



November 2019

Please note: Wire is an interactive document, built so readers can easily view items with a click. All the items available below [underlined and in blue](#) are hyperlinks and should work with a single click.

Please email scwcsu.dtscommunications@nhs.net if there are issues with broken links or they are linking to incorrect information.

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Digital Primary Care Transformation Programme

Key



action is needed

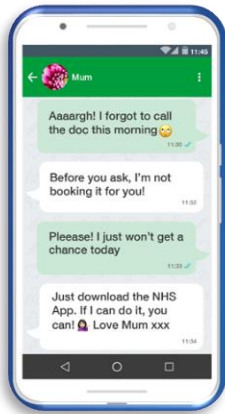


For information



Things you can start to do/need to be aware of

NHS App - are you ready?



A new [internal communications campaign](#) has been launched to raise awareness of [the NHS App](#) among healthcare staff. Patients at 95% of GP practices in England can now download and use all features of the NHS App.

A range of materials is available at digital.nhs.uk/appconnect to help practice managers brief staff and prepare systems, to ensure that practices and patients can make the most of the NHS App. Practice staff are encouraged to download the app to try it themselves, as the best way to learn about what it does so they can support patients.



Click the image to launch the video

Testing. Practices are reminded to test the NHS App functionality on test patients and send feedback to **Todd Davidson** via the voting buttons in the email originally sent on 01/10/2019 with the subject line **"NHS App – Test"**. This will help to establish the general state of readiness in Oxfordshire.

NHS App webinars. The NHS App Implementation Team has launched a series of 1-hour-long NHS App webinars for GP practice staff. The title is ***Getting the most from the NHS App*** and there are six available dates to choose. To book a place on your preferred date, please click the ***Register here*** hyperlink and follow the instructions:

Date	Time	Registration link
Tuesday 19 November	12 noon	Register here
Wednesday 27 November	3pm	Register here
Friday 6 December	2pm	Register here
Thursday 12 December	12 noon	Register here
Thursday 19 December	1pm	Register here
Friday 10 January	2pm	Register here

For more information, contact:

Todd Davidson – Senior Project/Change Manager

SCW

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eConsult



eConsult is an online triage system that enables patients to submit requests for support via online forms. This will help with the requirement that all patients will have the right to online consultations by **April 2020** and video consultations by **April 2021**.

National criteria

We have received clarity nationally regarding the criteria for online consultations and it has been confirmed that providing email access to GPs does not meet the requirements to provide online consultations. Emailing is unlikely to support practices in leveraging benefits of online consultations, could increase workloads, may introduce new clinical risk and is unlikely to deliver a great patient experience.



Oxfordshire CCG is currently supporting the rollout of eConsult. We would like to hear from more practices which are ready to start the on-boarding process. If you would like to join one of the weekly webinars please contact Michael Carberry – Michael.carberry@webgp.com.



A [national online implementation toolkit](#) is available. It is an interactive document that provides a range of ideas and options for different professionals, including clinicians, at different points in their implementation journey. A shorter document, an [evaluation form](#), is also available as a downloadable template. This is for use by GP practices to support them in measuring the impact of online consultations as a whole, from clinician and patient perspectives.

For more information contact:

Rachel Jeacock – Lead Primary Care Manager

OCCG

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Medicines A to Z; your help is needed



GP practice clinicians have the opportunity to help improve the [Medicines A to Z](#) on the NHS website (formerly NHS Choices). With two million visitors per month, this online directory offers patient-friendly information on commonly-used medications. The site also gives dosage guidance and advice on the self-management of side effects. Its aim is to improve medicines adherence, while helping to

reduce pressures on frontline staff.

Clinicians in primary and secondary care are asked to complete a quick online survey. All responses are anonymous and will help inform the further development of the A to Z.

- [Link to the 10-minute survey](#)
- The survey closes on **30 November 2019**.

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GPIT Infrastructure



PC refresh and Windows 10 trial

The GPIT PC and Windows 10 replacement programme has been trialled at 12 practices. Previously identified issues are substantially resolved and the rollout is now continuing as planned.

Early feedback suggests that the new computers offer significant speed differences over existing devices.

There are currently two practices in progress, and four scheduled, to have some of their PCs replaced and all updated with Windows 10.

Practices should expect to be contacted by Healthcare Computing or ABS to discuss scheduling the work if they have not already been approached.

Floyd Felix – Project Manager
SCW

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GP IT Futures - what is it?

A new system to support procuring digital goods and services - **GP IT Futures Digital Care Services (DCS) framework** - will be introduced in January 2020. The **DCS** replaces the existing **GP System of Choice (GPSoC)** framework and will create an open market to allow CCGs and GPs to purchase systems that have been reviewed and meet the safety standards mandated by the Government. Systems that GP practices will be familiar with, including EMIS Web, InPS Vision, Microtest Evolution, Docman and iPlato, were all made available under GPSoC and, in the new year, the DCS will manage these and other solutions (NOTE: GPSoC is due to close on 31/12/2019 and the new solution will be in place by 01/01/2020).

What does this mean for me?

NHS Digital has started an exercise (in conjunction with SCW) to validate existing provisions that were purchased for GP practices in Oxfordshire under GPSoC and map them to an equivalent GPITF service. Further details will be circulated in due course, but if you have any specific queries please contact Steve Walker below.

National Programme Utilisation (Patient Online and Electronic Prescribing)



Monthly utilisation dashboard

To view the monthly utilisation dashboard, which shows the trend lines for the national programmes including Electronic Prescribing (all scripts, repeat prescriptions and electronic repeat dispensing) and Patient Online - please click on the following link: [Utilisation Dashboard](#)

Patient access of their online record

Some practices have requested feedback regarding the metrics that make up the patient views of their electronic record. Clarification on this point has been sought and an update will be provided as soon as possible. Thank you for bringing this to our attention.

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Electronic Prescription Service (EPS)

Phase 4



Practices are reminded that **EPS Phase 4** will be taking place in the coming months. This is a system update that will occur automatically and there is nothing for practices to do beyond informing prescribing staff about this change; it will simply happen. As a reminder, Phase 4 will default all 'non-nominated' prescriptions to be **signed** electronically. The patient will get a paper token to take to the pharmacy of their choice, which will then request the prescription from the spine by scanning the token barcode. More information about deployment dates will be provided as soon as they are confirmed.

Snapshot reports are available via the links below.



Practices continue to perform very well using the EPS system – which is great news for patients in Oxfordshire. The links below show the utilisation for practices live with EPS on a page.

All Scripts	% of prescriptions issued by Oxon practices where EPS was used: 62% (national average is currently 69%)	[link]
Repeat Prescriptions	% of Oxon practices scoring over 80%: 83%	[link]

Electronic Repeat Dispensing

% of prescriptions issued by Oxon dispensing practices via eRD%:

15% (national average: **15%**)

[\[link\]](#)

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GP referral pro formas



News and release notification November 2019 Keeping system pro formas up to date

Zip folders containing full sets of referral pro formas can be found on the [Referral Pro formas](#) page of the OCCG website.

The zip folder EMIS-Pro-formas, with a date stamp in the format YYYYMMDD, contains all of the EMIS referral pro formas currently in use. It can be saved, and imported in one step from within EMIS Web.

Also found on the Referral Pro formas page, the documents 'How to Cleanse your EMIS Pro forma library' and 'Working with GP Pro formas' give instructions on how to import the *single* zip folder and remove all old templates which have been replaced.

GPs and other staff should be discouraged from using their own local copies of pro formas as they can miss out on important changes, which may put the patient at risk.

Release of Vision pro formas is not always concurrent with the EMIS forms as they require further processing. The zip folder INPS-Pro-formas, with a date stamp in the format YYYYMMDD, contains all of the InPS Vision pro formas currently in use. Some of these pro formas have been upgraded to include SmartTags, which reduces the need to enter data by hand. They can be identified by a suffix of 's'.

November 2019 pro forma updates

Pro forma name	Version	New, or reason for update
2WW Suspected Colorectal Cancer	v18	<ul style="list-style-type: none">• INR reporting corrected (EMIS only)
Endoscopy - Lower GI (Not 2ww) Referral Form	v10	<ul style="list-style-type: none">• INR reporting corrected (EMIS only)
Heart Failure - Urgent or Routine Diagnosis	v8	<ul style="list-style-type: none">• Transition from testing for BNP to ntpro-BNP
InHealth Echotech Community Echo Service Referral Form	v11	<ul style="list-style-type: none">• Transition from testing for BNP to ntpro-BNP

Integrated Cardiology Service (OUH) Referral Form	v6	<ul style="list-style-type: none"> Transition from testing for BNP to ntpo-BNP
Minor Stroke and TIA Referral Form	v6	<ul style="list-style-type: none"> Horton General Hospital removed from referral pathway as there is no longer a TIA/Minor Stroke clinic at the Horton.

Please email us at occg.gpproformas@nhs.net if you have any queries or comments about the referral pro formas.

*Jane Thurlow - Project Support Officer, Digital Transformation Team
SCW*

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GP IT Training



EMIS Web Consultations – Hints and Tips

The SCW IT Training Team are pleased to announce further **FREE*** live webinars as part of the **SCW IT Training Programme 2019/20**.

Hints and Tips

We will be holding **EMIS Web Consultations – Hints and Tips** webinars.

This webinar aims to help reduce clicks and keying to make better use of clinical time. This may be particularly useful for IT managers or similar on behalf of your clinicians, as this training focuses on configuration of EMIS.

Dates and times are available as follows:

Date	Time	Date	Time
Friday November 22 2019	10am – 10.45am 12noon – 12.45pm 2pm – 2.45pm	Wednesday November 27 2019	10am – 10.45am 12noon – 12.45pm 2pm – 2.45pm

Topics to be covered in each session include:

- Customise consultation features
- Link a consultation to an existing problem
- Use Quick Picks to add clinical codes easily
- Open more than one consultation at a time
- Save on typing long text by using Quick Codes & Text
- Open templates automatically using protocols and triggers

PLEASE NOTE: All webinar bookings are being taken via our [website](#)

This webinar will last approximately 45 minutes; however, please allow for up to an hour as this will be flexible depending on the number of questions.

To book your place go to:

<https://training.scwcsu.nhs.uk/events>

Then:

1. Log in or create an account
2. Select **Webinar**
3. Select your chosen date and time from the calendar
4. At the bottom of the page click **yes** to attend this event
5. Click to **Submit**

You will receive a confirmation email. Joining instructions will be sent closer to the event date.

If you are unable to attend one of the live webinar dates you will be able to listen to a recorded version of the webinar. This will be available on our website within a few days of the second live event:

<https://training.scwcsu.nhs.uk/resources>

* This training is funded by your CCG and is free for practices.

Please note: This event is a WebEx session in which you will be connecting to an online webinar from your desk.

You will require a computer with internet access and sound capability, or a phone close to the PC, which will enable you to speak and listen.

SCW IT Training Team



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Wire is produced by the Digital Transformation Service team at South, Central and West CSU


To give us your feedback, please email scwcsu.dtscommunications@nhs.net

Get the NHS App




Contact details for your support organisation are as follows:



 01869 811234



 01425 200868

support@abscomputerservices.co.uk

support@healthcarecomputing.co.uk

Want to see past issues?

You can find all back copies in Wire Archive at the following link:

<http://www.oxfordshireccg.nhs.uk/professional-resources/the-wire-news.htm>

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