NHS App - Practice is merging/migrating clinical system



Action for Practice

Action for NHS Digital

General Information

Practice informs NHS Digital service desk of date of system change: Email details to: ssd.nationalservicedesk@nhs.net (please quote NHS App in subject title)



On date of system change. NHS Digital transfer existing NHS App users to new system



When NHS App user next logs on, they are automatically linked to new system.

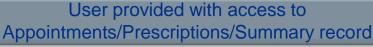
If patient has GP online services account present on new system



If patient has no GP online services account present on new system



User provided with access level already set





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Please note: If the patient does not have detailed or full record access



If patient requires detailed or full record access they will need to visit the practice and make a request