

Quality Improvement Action Ideas

Key deliverable: Increase cervical, breast and bowel screening uptake

Menu of suggestions

- Send letters, Texts or phone to non-responders (examples can be found via the TVCA Toolkit: <http://tvscn.nhs.uk/wp-content/uploads/2019/11/QIS-Template7.pdf>)
- Set up alerts on the EMIS system to encourage an opportunistic conversation when in consultation with a patient
- Contact 'hard to reach' populations prior to screening to discuss the screening programmes and what it involves. E.g Those from a BAME background, those with a learning disability etc.
- Liaise CRUK Facilitator to deliver a one hour cancer awareness and screening workshop for your non clinical staff team to empower them and increase their awareness of actions they could take to support the practice in achieving their screening targets.
- Engage with your patient participation group and one of the Tier 2 practices to plan a patient awareness event or activity or plan a cervical screening information month /display with opportunities that month for patients (who have not completed the kit) to drop in for advice and information.
- Contact non-responders when breast screening when the van comes to your area
- Contact previous non-responders from last time screening happened to see if you can overcome barriers to this and encourage uptake the next time
- Have an evening or weekend clinic for cervical screens to offer more flexibility