

Oxfordshire Care Summary

General overview

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Purpose

- The Oxfordshire Care Summary was commissioned by the board of the Creating a Healthy Oxfordshire initiative in 2010, in order to meet the following goal:
 - The information on a patient needed to support his/her care will be available when and where it is needed by any authorised member of the clinical / social care professional team caring for that person.
- The emphasis was on Urgent Care, Long Term Conditions and End of Life Care.

Principles

A clinical decision-support tool

- The Oxfordshire Care Summary is a Health Information Exchange: a real-time view of information held in disparate clinical systems across Oxfordshire about patients registered at Oxfordshire GP practices.
 - It is a clinical decision-support tool
 - It is available to clinicians only
 - It is not to be used for research, caseload finding or any other activity not directly related to patient care

Not a separate record

- A separate record is not created.
 - The data remains the data of the host system
 - The source and age of the data is clear
 - The data does not directly populate another system
- Printing is only permitted for the purpose of delivering clinical care.
 - Any printed pages do not form part of the record of the organisation in which it was printed
 - The printed pages must be processed or disposed of in line with that organisation's policies

An approved consent model

- The Consent Model is consistent with the IG requirements of Connecting for Health and the BMA, and agreed locally by patient and clinician representatives:
 - Informed implicit consent to share
 - Oxfordshire residents have been informed by direct mailing of the intent to share their information via the Oxfordshire Care Summary; they are able to opt out if they wish, by means of a Read code added in their GP record. They can request to change their consent status at any time by submitting a signed form to their GP.
 - Explicit permission to view

- Patients will be asked their permission before a clinician views their Oxfordshire Care Summary, unless they are unable to do so and the clinician deems it clinically justified to view without permission. The patient has the option to grant permission in advance to groups of clinicians.

Permission to view and Consent model

- Data is made available to the OCS on an assumption of informed implied consent; if patients have not informed their GP practice of their wish to opt out, the data will be made available.
- Data should be viewed with the explicit permission of the patient, unless they are unable to give it. You will be asked to record whether you have received that permission, or whether you are accessing the OCS without permission. Where possible, the patient should be told that their OCS has been accessed if this is in advance of them giving permission.
- All access is audited and reviewed

Governance

Access will be controlled and monitored

- Users must access the OCS from an N3 connection, using a secure log-in and password.
- The OCS will display a log of all those who have accessed each patient's OCS.
- Access to the OCS will also be pro-actively audited to ensure that any clinician accessing the OCS has a legitimate reason for doing so.

Information sharing framework

- All data supplied to the Oxfordshire Care Summary is described and agreed in Information Sharing Protocols between Central Southern CSU on behalf of Oxfordshire Clinical Commissioning Group and the supplying organisations (for instance, GP practices, OUH, Oxford Health FT), and approved by the Caldicott Guardian of each organisation.

Scope

- After a successful launch in 2013 with a small group of users, we are gradually extending access to clinicians in the Oxford University Hospitals Trust and Oxford Health NHS Foundation Trust, and to GPs. Access for any group of clinicians will depend upon approval from Oxfordshire Clinical Commissioning Group.
- The following clinicians already have access to Oxfordshire Care Summary:
 - *Urgent Care Clinicians from*
 - *Oxfordshire Minor Injury Units*
 - *GP Out of Hours service*
 - *Oxfordshire Emergency Multidisciplinary Unit*

- *The following Oxford University Hospitals clinicians*
 - *All doctors*
 - *pharmacists*
 - *OCDEM (diabetes and endocrinology clinicians)*

Limitations

All users must be aware that:

- The Oxfordshire Care Summary is not designed to display the complete record of a patient from any system
- The data displayed may contain errors or omissions made by the person entering the data at its source

Phase One users are asked to be aware that:

- In phase one, the most comprehensive data will come from the GP record.
 - However, not all GP practices have yet agreed to share their patient data.
- A change in consent status must be requested by the patient, with a signature, and will be dependent on the practice changing the Read Code.
 - The Oxfordshire Care Summary may not pick up a change in consent status for up to twelve hours.
- Data will be displayed according to its source, not by its type.
- Data from the OUH will contain limited clinical information and some encounter information.
- There is currently no data from Oxford Health - Out of Hours, Minor Injury Units, Community and Mental Health sources but there will be in later phases.