

Urology referrals capacity issues

There is a lack of capacity at the OUHFT for Urology referrals and a capacity alert now sits on ERS for all Urology clinics at the OUH.

OUH services have a **red** capacity alert on them. Please do not use these clinics when referring new patients.

Please be aware that there are <u>alternative services available</u> in Bucks and Berkshire that are flagged **green** on ERS. RBH has taken on extra capacity to deal with any increase in demand from out of county i.e. Oxfordshire.

Patients who wish to be seen in a timely way are best redirected to these alternative providers.

Please make ALL PRACTICE STAFF aware of this issue. It is very clear that a conversation with their GP will allow patients to be assured that other suitable providers are available; they are much more likely to take advantage of this if their GP recommends they consider it.

Thank you for your support with this in the current situation. Information will be circulated in the Bulletin when the capacity matches demand again.

Dr Shelley Hayles OCCG planned care clinical lead.