

MSK self-referral

Dear Practice

From 8th February 2019, Oxfordshire's MSK services, provided by Healthshare, will be launching electronic self-referral for adult patients with MSK conditions that may require treatment from a physiotherapist. This means GPs can choose to advise a patient to refer themselves rather than doing it through the e-referral system (choose and book). To support this, you will shortly receive:

- posters for your waiting room
- a patient leaflet outlining the service, what the service offers and how to self refer
- prescription-style tear-off pads with self-referral details

Healthshare is also able to arrange a visit to talk your practice administration/reception staff about how the process will work. Please call one of the dedicated GP bypass lines on **01295 224 066** or **01295 224 067**. These numbers will also be your best point of access after the go-live date for any support you may need.

To help in your decision making please find below a list of exclusions that apply in addition to the standard service exclusions. If any of these are applicable to your patient please continue to refer via the e-referral service as usual.

- patients who need to be seen as a matter of clinical urgency
- patients presenting with any red flag symptoms
- patients under 18 years old
- patients presenting with an orthopaedic, rheumatological or persistent pain problem that you think may benefit from secondary care input
- patients who may have difficulty accessing or completing the online form

Yours

Rob Walker

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