

OCCG Weekly Bulletin

Wednesday 30 January 2019

Included in this bulletin

- [MSK self-referral](#)
- [LD, Autism-friendly practices LIS template](#)
- [E-RS training survey](#)
- [Winter toolkit](#)
- [Advice cards](#)
- [Help patients keep warm](#)
- [EMIS fraud alert](#)
- [Thrombosis awareness week](#)

Self-referral for MSK assessment and therapy

We are pleased to announce that Healthshare Oxfordshire, our MSK provider, will accept patient referrals through its website <https://healthshareoxfordshire.org.uk> / from 8 February 2019.

You can find the letter attached. It has points of contact for the service from 8 February, and a list of exclusions for self-referral. A printed copy of the letter and copies of patient information leaflets should arrive at your practice before 8 February.

Practice teams may signpost patients directly to Healthshare's website rather than make referrals themselves from the morning of Friday 8 February - unless the patient meets the exclusion criteria in the letter.

This service will be promoted more widely to patients and the general public in the coming months.

FAQs are available here <https://occg.info/MSKselfreferralFAQs> and they will be updated as appropriate.

If you have any further questions please email occg.plannedcare@nhs.net

FOR ACTION: LD, Autism Friendly Practices LIS template

The Learning Disability (LD) and Autism LIS summary report template is now available from the [OCCG Primary Care Services](#) webpage (scroll to the bottom) – apologies for the delay in publishing this.

Practice colleagues are asked to describe the changes that they intend to make to increase accessibility of primary care for people with learning disabilities and / or autism and reduce health inequalities for these patients.

Please see the updated [Local Investment Scheme \(LIS\) 2018-19 Schedule](#) Section 3 for more details of practice actions.

OCCG will review the information provided by practices to identify key themes and learning points. These will be shared with practices and will inform ongoing development of Oxford Health's primary care learning disability support offer.

Please return the [template](#) by 31 March 2019 to: occg.primarycarecontracting@nhs.net

e-Referral system training survey

Oxfordshire GP Practices have done well with the e-RS Paper Switch Off. However, we know we have more work to do with the e-RS system to support all our local practices. So please tell us what further support you need and who in your practice (e-RS users) would benefit from additional training.

Please ask an e-RS user in your practice complete the following short survey before 08/02/2019: <https://www.surveymonkey.co.uk/r/ersoccg>

For any other e-RS queries please check the e-RS page on Clinox or e-mail occg.ers@nhs.net

GP toolkit to help promote winter messaging

The [winter toolkit](#) on OCCG's website provides a 'one-stop-shop' for resources to help GP practices raise awareness of winter messages in their practice and local community.

The toolkit has been refreshed and now includes a downloadable 'NHS 111 online' poster and three Minor Injury Unit posters which promote Abingdon, Witney and Henley MIUs - all for display in your surgery. The site includes other posters and leaflets, videos, articles for GP websites and suggested social media activity. It also provides links to other resources and promotional material for national campaigns from NHS England and Public Health England

Oxfordshire Advice Cards

Oxfordshire NHS and partners have developed handy advice cards which provide information on local health, social care and advice services. These cards are credit card-sized and contain details for NHS 111, Minor Injury Units, Out of Hours GP services, GP extended access,

pharmacy, A&E / Emergency, leaving hospital, carers, advice for keeping warm, mental health services (TalkingSpacePlus and Safe Haven) and self-care.

Each GP practice in the county was sent an initial batch of 500 cards before Christmas with a small display stand. If you wish to order more cards email richard.mccrann@nhs.net There is more information [here](#)

Help for people to ‘keep warm and keep well’

Better Housing Better Health has been commissioned by local authorities across Oxfordshire to help keep residents warm at home this winter. In a preventative approach to health and wellbeing the free to use service focuses on improving a person’s domestic circumstances by providing access to specialist advice and local support schemes, while facilitating grant-funded energy efficiency and warmth improvements to their home. This can include replacing and installing new heating systems.

The service is aimed at residents with a health condition which can be negatively affected by living in a cold home, and at low income households that struggle to heat their home affordably. If you know someone who could benefit from the service please call the **Better Housing Better Health** on 0800 107 0044 or refer directly at www.bhbh.org.uk

Fraudulent correspondence from EMIS

EMIS has informed us of an attempted case of fraud, involving company and bank details. EMIS **has not** changed bank details and does not intend to do so. If you receive any correspondence regarding any change to EMIS bank details, please ignore or call EMIS on 0113 380 3350.

Thrombosis awareness week

Thrombosis UK is asking GP practices to take part in National Thrombosis Week in May and the ‘Let’s Talk Clots’ educational programme.

Practices can order a [free Thrombosis Awareness Pack](#) for display in clinics and medical centres by 28 February.

Clinicians are also encouraged to [register](#) to attend a full day National Thrombosis Conference, open to all healthcare professionals and allied professionals and providing CPD accreditation.

To give us your feedback please email: OCCG.GPbulletin@nhs.net

