The Care Certificate

The [Care Certificate](http://www.skillsforhealth.org.uk/images/projects/care_certificate/Care%20Certificate%20Standards.pdf) is an identified set of standards that health and social care workers adhere to in their daily working life. Designed with the unregistered workforce in mind, the Care Certificate was developed to provide structured and consistent learning to ensure that care workers have the same introductory skills, knowledge and behaviours to provide compassionate, safe, quality care and support.

Oxfordshire CCG recognises the need to ensure that all HCAs meet the basic standards from the Care Certificate to ensure quality of care to their patients. As part of the Workforce Plan 2019-2021, therefore, the team from Oxford Health Learning and Development will be running a programme, with resources and training designed to meet the learning needs of HCAs and their practices.

No action is required at this stage, with further information to be circulated in due course. If, however, you have any queries please contact sarah.harwood7@nhs.net

SCW IT Training and Support Services

The underlying principles of SCW IT Training and Support Services are to provide CCG member practices with a high quality, value-for-money Training and Support Service which is line with their needs and requirements.

Comprehensive clinical and non-clinical systems training, support, systems optimisation and data quality services are available as part of the provision with full details provided on their website <http://training.scwcsu.nhs.uk>

Visit the website to:

* Find out more about the training that is offered
* View dates and book GP IT and Office training
* Read about upcoming events, such as user groups, across the SCW geography
* Watch instructional YouTube videos
* Access other learning resources

Also of note, as well as face-to-face training SCW IT Training and Support Services also provide telephone support for one-off queries and training needs (0300 123 5678).