

Cancer appointments – information for patients

Please would all surgeries remind their clinicians and admin staff that if a patient is sent for a 2ww appointment they need to be given:

- [The TWEEK leaflet](#) (this is a mandatory box for GPs on the referral form). If you forget to hand it out at the time of referral, send it via a link on AccuRx, email, text, or snail mail - but PLEASE give it out.
- Advice that the first appointment must be made within **2 weeks**. OCCG has been singled out amongst CCGs as successfully attaining the 2ww targets consistently across Thames Valley but **there has been a recent increase in patients who have DNAed 2ww appointments made by the surgery, wasting money and slots. If the surgery books the appointment please ensure the patients know.**

Please advise patients that they the patient may need to make themselves available over the next 9 weeks, if treatment is required

If patients can't attend then please delay the referral. The cancer pathway runs on the patients' ability to attend.

All referrals should have **a narrative** as well as the salient information on the form. Referrals without any details in the narrative box are likely to be returned for completion.

Queries to OCCG.plannedcare@nhs.net

Thank you for your co-operation.

Dr Shelley Hayles
OCCG Cancer Clincial Lead