

Minor Illness Training

BBO Training and OTN have worked together to develop an exciting new, local, six month Minor Illness programme for Primary Care nurses and other health care professionals in and around Oxfordshire.

The course is RCN accredited and provides 35 CPD hours. It offers comprehensive training to develop the knowledge and skills for experienced primary care nurses and other practitioners to deliver a minor illness service for patients within GP and other Primary Care settings.

The first course, which started this April, is fully booked and we look forward to running a second course later this year. For further information and to register your interest, please email Teresa.beswick@nhs.net.

Physician Associates in Primary Care

Are you interested in finding out more about Physician Associates in Primary Care?

Join the University of Reading for an information event on the 14th May. For more information, contact Sarah Greenwood, PA Programme Lecturer at s.l.greenwood@reading.ac.uk



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OTN Monthly



OTN – a Training Hub for the county

The Oxfordshire Training Network (OTN) is your local training hub for staff working in General Practice, community and social care.

Supported by Health Education England, the OTN works with GP surgeries, Federations, community care providers, Oxfordshire CCG and local training and education organisations to plan, co-ordinate and deliver excellent training and continuing professional development opportunities for our primary, community and social care teams across Oxfordshire.

We aim is to ensure that all clinical and non-clinical staff have access to career development advice and information, supporting individuals to enjoy rewarding careers and helping Oxfordshire's health and care organisations attract great people to come and work here.

Through our work, we want to support staff to continuously grow their knowledge, experience and expertise, helping them to provide excellent health care and clinical outcomes for our patients across the county.

If you would like any more information about who we are and what we do, please visit us at oxfordshiretraining.net

Upcoming Training and Events

To book your place on these courses, or for more information, please go to the CPD Calendar on the OTN website – oxfordshiretraining.net

Training	Date	Who should attend?
Innovation in Person-Centered Care	May 14th	All Healthcare Professionals
Physicians Associates in Primary Care	May 14th	GPs and Practice Managers
Spirometry Masterclass	June 11th	GPs, Nurses and HCAs
Sexual & Reproductive Health Essentials	June 11th	Nurses
RSM Primary Care Ethics Conference	June 12th	All Healthcare Professionals
Undertaking Health Checks	June 12th	Nurses and HCAs
Immunisation Update	June 12th	GPs, Nurses and HCAs
Wound Assessment & Management Sessions	June 13th	GPs, Nurses and HCAs
Asthma Focal Point	June 18th	Pharmacists
Chronic Oedema Day	June 27th	GPs, Nurses and HCAs

Meet The Team



Dr Rebecca Hollaender
GP and OTN Chair



Rachel Wensley
Head of Programmes



Teresa Beswick
Assistant Project Manager



Lesley Haxworth
Training & Career Development
Lead Nurse



Darren James
Project Manager



Miriam Shams
Project Coordinator



Peter Reeve
Assistant Project Manager

Primary Care Networks (PCN)

As GP practices turn their attention to establishing their new PCNs, there is a focus on what this means for their workforce in terms of expansion, planning and integration.

Each PCN will be able to access funding to grow their workforce and integrate a number of new roles over the coming years. Every network will be able to employ a Clinical Pharmacist to support medicines optimisation and reviews; Social Prescribers will be able to assist GP practices with patients who are having to deal with challenges that extend beyond traditional definitions of 'health'; Physiotherapy Practitioners will be working in practices to be the first line of contact for patients for musculoskeletal problems; Physician Associates will be introduced into practices to support some of the work GPs are currently doing and reduce some of the workload pressure; and finally, Paramedics will be shared between practices to assist with appropriate clinical work and with home visiting services.

The Clinical Director role for PCNs will be central to ensuring that these new professionals are smoothly integrated into the current primary care team, understand their roles and responsibilities and are provided with support and mentorship.

The vision is that each PCN will become a 'Learning Environment' supporting the training and development needs of all their staff, across all disciplines as well as the wider integrated health care workforce in the community.

The OTN is committed to helping practices and PCNs with this important challenge. We are working with Oxford Health and the CCG to plan workshops focused on population health based workforce development across primary and community care. Watch out for more details of this later in the year.

Your Feedback

The OTN recently delivered Frontline Customer Service Training for Reception staff across the county. A total of 315 receptionists benefitted from the course with a feedback score of 9.3/10 for effectiveness. Here are just a couple of your comments:

"I learnt that I am more than 'just' a receptionist!"
"A very good course - very thought provoking."

Over the last year we have also been delivering the Active Signposting programme to 56 practices which had a great response:

"The signposting we have implemented has given our Patient Services Team the confidence to deal with patients more effectively"

We're not resting on our laurels though; in response to your feedback, we will be running some top-up sessions later in the year to help embed the training.

For more information about anything OTN related, please visit our website, oxfordshiretraining.net, or email us at oxfordshire.training@nhs.net