

OCCG SERVICE SPECIFICATION (2017/18)

Services to Support Sustainability and Transformation in Primary Care: South West Locality

1. Introduction

This service falls within the scope of Oxfordshire CCG's investment to support the sustainability and transformation of primary care and reflects the proposals for funding made by the South West Locality and approved by the Oxfordshire Primary Care Commissioning Committee. Services included are as follows:

Development of cross-practice working through IT interconnectivity

2. Aims

The services outlined below are intended to enable practices to develop new models of care to enable primary care to become more sustainable, to improve access and to make best use of clinical resources.

3. Service Outline: Implementation of GP Access

Use of GP Access or alternative system with the aim of:

- a) improving patient access especially for same day problems;
- b) reducing need for face to face appointments for the 30-50% of patients who can be managed via telephone alone;
- c) supporting GPs in managing workload;
- d) enhancing ability to offer different appointment lengths in response to different needs including longer appointments where required;
- e) reducing A&E attendance possible by ensuring patients attended to on same day and anticipatory care maximised;
- f) demonstrating evidence of improved access to primary care in patient surveys.

4. Service outline: Support up-skilling and expanding roles of primary healthcare team

Aim is to release GP time to manage frail elderly and those with complex needs by delegating certain responsibilities as below:

- a) delegation of GP responsibilities to practice nurses (e.g. prescribing, home visiting, minor illness etc.);
- b) delegation of practice nurse responsibilities to health care assistants (e.g. wound care, immunisations & injections, smoking cessation, asthma reversibility, spirometry, ECGs etc.);
- c) care navigators to support GPs in non-clinical activities (e.g. referral to voluntary services & support groups; ensuring care requirements in place; referral to the correct agencies etc.);
- d) administrative staff trained up to provide phlebotomy;
- e) administrative staff trained up to manage clinical documentation and reduce GP admin. workload e.g. clinical PA;
- f) up-skill practice nurses to ANP level to support in providing e.g. insulin conversion, IUS and IUCD contraceptive service, minor illness assessments, specialist LTC management;
- g) delegation of GP responsibilities to practice pharmacists (e.g. medication reviews; support in long term condition management and polypharmacy).

5. Service Outline: Development of cross-practice working through IT interconnectivity

To provide protected time to ensure that correct information governance and recording systems are in place to support inter-practice working with the aims of:

- a) facilitating working at scale and provision of care across clusters of practices;
- b) allowing practices to provide services such as insulin conversion, minor surgery, IUCD and IUS contraceptive services to patients from neighbouring practices (subject to agreement of commissioners);
- c) maintaining the stability of patient services across practices and reducing dependence on other providers where individual practices are struggling with capacity;
- d) laying the foundation for increased collaborative working which may be expected to evolve as confidence in this new way of working develops;
- e) developing shared initiatives across locality.

6. Payment

Payment to each practice in respect of each service delivered is set out in Appendix A Financial Schedule. The first payment will be made directly to practices by BACS payment at the end of November 2016. Subsequent quarterly payments will be made in the first month of each quarter.

7. Monitoring

Each practice will be required to complete and submit the monitoring template below to sara.wallcraft@oxfordshireccg.nhs.uk within 10 working days of the end of each quarter.



SW Locality STF
Monitoring Template.:

8. Termination

This service will terminate on 31st March 2018. Any change or early termination of this agreement must be agreed by both Commissioner and Provider.

Appendix: Schedule of Payments

| Practices/clusters | Practice population | % of cluster population | Payment per practice 16-17 | Payment per practice 17-18 | GP same day access 16-17 | GP same day access 17-18 | Enhanced roles & IT connectivity 16-17 | Enhanced roles & IT connectivity 17-18 |
|---|---------------------|-------------------------|----------------------------|----------------------------|--------------------------|--------------------------|--|--|
| BERINSFIELD HEALTH CENTRE | 4,822 | 8% | £7,507 | £10,787 | 4,229 | 4,229 | £3,278 | £6,558 |
| CLIFTON HAMPDEN SURGERY | 3,250 | 5% | £5,060 | £7,270 | 2,850 | 2,850 | £2,210 | £4,420 |
| LONG FURLONG MEDICAL CENTRE | 9,074 | 15% | £14,128 | £20,299 | 7,958 | 7,958 | £6,170 | £12,341 |
| MALHOUSE SURGERY | 18,433 | 30% | £28,700 | £41,235 | 16,166 | 16,166 | £12,534 | £25,069 |
| MARCHAM RD FAMILY HEALTH CENTRE | 12,174 | 20% | £18,954 | £27,233 | 10,677 | 10,677 | £8,278 | £16,557 |
| THE ABINGDON SURGERY | 13,585 | 22% | £21,151 | £30,390 | 11,914 | 11,914 | £9,237 | £18,476 |
| Total Abingdon cluster | 61,338 | | 95,503 | 137,213 | £53,793 | £53,793 | £41,710 | £83,420 |
| | | | | | | | | |
| CHURCH STREET PRACTICE | 13,281 | 16% | £20,679 | £29,710 | £11,647 | £11,647 | £9,031 | £18,062 |
| NEWBURY STREET PRACTICE | 15,498 | 19% | £24,130 | £34,669 | £13,592 | £13,592 | £10,539 | £21,077 |
| WHITE HORSE MEDICAL PRACTICE | 15,031 | 18% | £23,403 | £33,624 | £13,182 | £13,182 | £10,221 | £20,442 |
| DIDCOT HEALTH CENTRE PRACTICE | 17,715 | 22% | £27,582 | £39,628 | £15,536 | £15,536 | £12,046 | £24,092 |
| OAK TREE HEALTH CENTRE | 9,714 | 12% | £15,125 | £21,730 | £8,519 | £8,519 | £6,606 | £13,211 |
| WOODLANDS MEDICAL CENTRE | 10,815 | 13% | £16,839 | £24,193 | £9,485 | £9,485 | £7,354 | £14,708 |
| Total Didcot-Faringdon-Wantage cluster | 82,054 | | 127,758 | 183,555 | £71,961 | £71,961 | £55,797 | £111,593 |
| South-West Locality Total | 143,392 | | 223,261 | 320,768 | £125,755 | £125,755 | £97,507 | £195,013 |