

# **OCCG SERVICE SPECIFICATION (2017-18)**

## **Services to Support Sustainability and Transformation in Primary Care: South East Locality**

### **1. Introduction**

This service falls within the scope of Oxfordshire CCG's investment to support the sustainability and transformation of primary care and reflects the proposals for funding made by the South East Locality and approved by the Oxfordshire Primary Care Commissioning Committee. Services included are as follows:

#### **Development of cross-practice working through IT interconnectivity**

### **2. Aims**

The service outlined below is intended to enable practices to develop new models of care to enable primary care to become more sustainable, to improve access and to make best use of clinical resources. The service aims to:

- a) improve patient access especially for same day problems;
- b) supporting GPs in managing workload;
- c) enhance the ability to offer different appointment lengths in response to different needs including longer appointments where required;
- d) reduce A&E attendances by ensuring that patients with urgent needs are attended to on same day and that anticipatory care is maximised;
- e) demonstrate evidence of improved access to primary care in patient surveys.

### **3. Service Outline: Funding of additional clinical time to improve access**

This service will provide increased time for GPs and other clinical staff to provide additional patient consultations. This will include the provision of longer consultations for complex and vulnerable patients as well as more capacity for liaison with other services for these patients, and increased time for proactive home visiting. In addition to providing additional GP hours, practices will be able to use the funding from this service to recruit other clinical professionals such as pharmacists to release existing GP time.

Participating practices will see or triage all patients who need an urgent appointment within 24hrs and will offer all patients a routine appointment with an appropriate clinician within seven days. NB Appointments with named clinicians may take longer due to leave or other factors.).

### **4. Payment**

Payment to each practices in respect of each service delivered is set out in Appendix 1 Financial Schedule. The first payment will be made directly to practices by BACS payment at the end of November 2016. Subsequent quarterly payments will be made quarterly in advance on the same schedule as the Expected Annual Contract Value payments.

### **5. Monitoring**

Practices must complete the reporting template attached below (detail shown at Appendix B) and return to [sara.wallcraft@oxfordshireccg.nhs.uk](mailto:sara.wallcraft@oxfordshireccg.nhs.uk) within 10 working days of the end of each Quarter. Data will be collated and shared with the locality group for review.

## **6. Termination**

This service will terminate on 31<sup>st</sup> March 2018. Any change or early termination of this agreement must be agreed by both Commissioner and Provider.

## Appendix A Schedule of Payments

Practices	Population @ 1st Oct 2016	Payment per patient 16-17	Payment per patient 17-18	Payment per practice 16- 17	Payment per practice 17-18
Hart Surgery	10410	1.97	3.94	£20,507.70	£41,015
Watlington & Chalgrove Surgery	7471	1.97	3.94	£14,717.87	£29,436
Morland House Surgery	10804	1.97	3.94	£21,283.88	£42,568
Nettlebed Surgery	3809	1.97	3.94	£7,503.73	£15,007
Sonning Common Health Centre	8708	1.97	3.94	£17,154.76	£34,310
Bell Surgery	8613	1.97	3.94	£16,967.61	£33,935
Mill Stream Surgery	4793	1.97	3.94	£9,442.21	£18,884
Wallingford Medical Practice	16683	1.97	3.94	£32,865.51	£65,731
Rycote Practice	11568	1.97	3.94	£22,788.96	£45,578
Goring & Woodcote Health Centre	9637	1.97	3.94	£18,984.89	£37,970
<b>South-West Locality Total</b>				<b>£182,217</b>	<b>£364,434</b>

## Appendix B Reporting Template

[Name of practice]

[kcode]

Indicator	Q2 16-17 Activity (benchmark)	Q3 16-17	Q4 16-17	Q1 17-18	Q2 17-18	Q3 17-18	Q4 17-18
Number of additional appointments - GP*							
Number of additional telephone appointments -GP							
Number of additional appointments - Practice Nurse/ANP							
Number of additional appointments - ECP							
Number of additional appointments - clinical pharmacist							
Number of additional appointments - other clinician (specify)							
Number of additional longer appointments - GP							
Number of additional longer appointments - other clinician							
Number of additional clinical hours provided - GP							
Number of additional clinical hours provided - Practice Nurse/ANP							
Number of additional clinical hours provided - ECP							
Number of additional clinical hours provided - Clinical pharmacist							
Number of additional clinical hours provided - other clinician (specify)							
Number of admin hours to support the scheme							
<i>*Locality target 360 additional 10 minute appts. per week.</i>							