

WEST OXFORDSHIRE LOCALITY PLAN

SUMMARY APRIL 2018



Oxfordshire
Clinical Commissioning Group

This plan was developed by local GPs, practice managers, patient representatives and District Council officers. The plans were discussed with local people at meetings and using a survey. Their views were used to help develop the plan further.

MY LOCALITY



81,638 patients across eight GP practices grouped in two clusters:

Witney and East Cluster

50,774 registered patients at:

- Windrush Medical Practice
- Nuffield Health Centre
- Cogges Surgery
- Eynsham Medical Group



Estimated growth of 13,500 patients by 2028.

Rural West cluster

30,864 registered patients at:

- Bampton Surgery
- Burford Surgery
- Broadshires Health Centre
- Charlbury Medical Centre



Estimated growth of 5,700 patients by 2028.

WHAT WILL CHANGE?

1. Meeting the needs of the ageing population:

65+

- Preventing and early identification of health and social care emergencies.
- More care for frail adults.

2. Safe and sustainable primary care:



- Sharing resources - staff and knowledge across GP practices.
- Patients will get the service they need.
- Increasing the workforce and improving buildings to support more patients.
- Make urgent care services work better together.

3. Improving prevention of ill health:



- Social prescribing – advising patients of other support that would have a positive impact on health.
- ‘Making Every Contact Count’ so patients get advice and support from whoever they see.

4. Improving care to people with long term conditions:

Such as diabetes, heart disease and respiratory conditions.

HOW WILL WE MAKE IT HAPPEN

- More care for frail patients to support them at home and weekly specialist clinic in Witney.
- Review the medical care arrangements for care home and nursing home residents.
- Appointments for home visits of GPs and nurses.

- More urgent same day appointments available.
- Consider improving the Witney Minor Injuries Unit to be an urgent treatment centre.
- Support for recruiting and training multi-skilled teams. No admin tasks for clinicians. Clinicians with specialist skills to work across locality.
- Larger and better-used GP practices so more people are supported as the population grows.
- More and better information easily available.

- Helping patients get the right help including community activities to support healthy lifestyle and improve health. GP practices to work with local organisations and councils.
- Ensuring staff in all roles have the skills and information to support patients in making healthy choices.

- Extend successes to other long term conditions.

WHAT WILL HAPPEN THIS YEAR?



ACTIVITY	WHAT	HOW	WHEN
Primary care visiting service	More home visits for frail patients.	Revise the current contract with Principal Medical Ltd Federation.	From April 2018.
Emergency Multidisciplinary Unit (EMU)	Expand the role including more support for frail older people at home and gerontologist clinic.	Review services and agree changes with the current provider.	Implemented January 2019.
Frailty pathway	Temporary support to stay at home during an acute deterioration.	Review pilot in Oxford and, consider doing the same in West Oxon.	Have an agreed plan by March 2019.
Clinical pharmacists	Pharmacists supporting GPs with clinical care and projects.	Employed by PML federation to work across all practices.	Employed by June 2018.
Access hubs	More GP and nurse appointments.	Revise the contract with PML.	From April 2018.
Extend diabetes model	Join up the care provided to people with diabetes and extend to other conditions.	Introduce a diabetes 'at a glance' progress report to improve care.	Diabetes – April 2018. Others – April 2019.
Urgent Treatment Centre	Integrated GP-led urgent care.	Review learning, do the same for respiratory conditions.	Implement mid 2018 if agreed.
COUNTYWIDE INITIATIVES THAT AFFECT ALL LOCALITIES			
Social prescribing	Scheme linking patients to other non-medical local support available.	Work with local partners – subject to winning a proposal for income.	Launch October 2018.
Workforce	More capacity, improve skills and new roles.	Develop strategy with partners.	Implement Summer 2018.
Developing buildings	Improved buildings for growing population. Reduce space needed for records storage.	Review space needed, plan the expansion and seek funding. Computerising paper records.	Ongoing planning and projects. Moving patient records starts spring 2018.
Digital and information technology	Shared access to patient records for those providing care to patients.	Implement countywide approach.	To be confirmed.