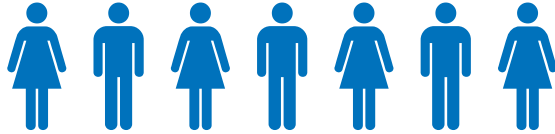


This plan was developed by local GPs, practice managers, patient representatives and District Council officers. The plans were discussed with local people at meetings and through a survey. Their views were used to help develop the plan further.

MY LOCALITY



112,039 patients across eight GP practices in two clusters:

Banbury Cluster

69,268 registered patients at:

- Banbury Health Centre
- Cropredy Surgery
- Hightown Surgery
- Horsefair Surgery
- West Bar Surgery
- Windrush Surgery
- Woodlands Surgery



Estimated growth of 19,000 patients by 2028.

Rural North cluster

42,771 registered patients at:

- Bloxham & Hook Norton
- Chipping Norton Health Centre
- Deddington Health Centre
- Sibford Surgery
- Wychwood Surgery



Estimated growth of 4,400 patients by 2028.

WHAT WILL CHANGE?

1. Safe and sustainable primary care services for the population:



- Capacity for a growing population.
- Clinical pharmacists and mental health workers available to all practices.
- Suitable services for local need.

2. Improving outcomes for the complex and frail elderly:



- Closer working with all care homes for better medical care.
- Consistent care for frail patients.
- More assessments at home if needed.

3. Access to the right primary care at the right time:



- More same-day access for patients with less complex conditions.
- Wider skills within the practice teams.

4. Tackling deprivation and health inequalities:



- Social prescribing advising patients on self-care, financial and social support.
- Patients get healthy lifestyle advice.
- Work with Banbury Brighter Futures on health promotion.

HOW WILL WE MAKE IT HAPPEN

- Larger and better-used GP practices so more people are supported as the population grows.
- Campaign to assist practices recruit more staff.
- Recruit clinical pharmacists and mental health workers to areas currently not covered.
- Pilot integrated care for rural housebound people.

- More staff in home visiting service.
- All care homes linked with a practice so:
 - Practice staff access clinical records in homes
 - Pharmacist reviews prescribing for all residents
 - Care coordinated with all relevant services.

- Support for recruiting and training multi-skilled teams. Reduce admin tasks for clinicians.
- Specialist clinicians to work across locality.
- Increase same day appointments available.
- Build on successful workforce developments.

- Partnership with Citizens Advice and District Councils to develop social prescribing service.
- Ensure all staff have skills and information to support patients in making healthy choices.

WHAT WILL HAPPEN THIS YEAR?



ACTIVITY	WHAT	HOW	WHEN
Primary care visiting service	More home visits for frail patients.	Revise the current contract with Principal Medical Ltd (PML) Federation.	From April 2018.
Urgent access	More GP and nurse hub appointments. Develop more integrated model linked to hospital services.	Revise the contract with PML. Project group develop model and engage stakeholders.	From April 2018. Develop summer 2018.
Frailty pathway	More integrated care for housebound patients.	Implement pilot in rural cluster and review.	From September 2018.
Clinical pharmacists and mental health workers	Pharmacists supporting GPs with clinical care and, mental health workers providing patient care.	Employed by PML Federation to work across all practices.	Employed by June 2018.
Care homes	Provide consistent and proactive medical care service to all residents. Improved clinical information sharing.	All practices and homes signed up to current scheme. Improved technology links for care homes.	June 2018. Late 2018.
COUNTYWIDE INITIATIVES THAT AFFECT ALL LOCALITIES			
Social prescribing	Scheme linking patients to other non-medical local support available.	Develop service with Citizens Advice and District Councils.	Launch October 2018.
Developing buildings	Improved buildings for growing population and reduce space needed for records storage.	Review space needed, plan the expansion and seek funding. Computerise paper records.	Ongoing planning and projects.
Digital and information technology	Shared access to patient records for those providing care to patients.	Implement countywide approach.	To be confirmed.
Workforce	More capacity, improve skills, new roles.	Develop strategy with partners.	Implement Summer 2018.