



**Oxfordshire
Clinical Commissioning Group**

NAME AND ADDRESS

Jubilee House
5510 John Smith Drive
Oxford Business Park South
Cowley
Oxford
OX4 2LH
Telephone: 01865 334638
Email: occg.talking.health@nhs.uk

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Dear NAME

I would like to invite you to participate in a survey about maternity services and your experience of using them. We are inviting women who have used maternity services during the last two years in Oxfordshire and those women living in the catchment area of the Horton General Hospital in Banbury who have chosen to have their baby at Warwick Hospital.

Our records show you would be one of these women and I hope very much that you will help us. We want to understand what went well, what could be better and if your experience has been affected by changes to services in Banbury.

We want to hear from women living across Oxfordshire, south Warwickshire and south Northamptonshire. Your feedback is very important to us and will be used to help us make decisions about maternity services in Oxfordshire so the best possible services are available.

The survey is available by going to the website: <https://livesurveys.net/nhs>

You will be asked a couple of questions to make sure your experience happened during the time we are interested in and that you live in the local area.

Completing the survey will take 15-20 minutes and there will be an opportunity at the end for your partner to share their experience too if they are available.

Thank you very much in advance for taking the time to do this. It is only by knowing what it feels like to be a patient using our services that we can know what could make a difference and how people are affected by changes that we make. If completing this survey raises any concerns about the wellbeing for you or your baby, then please do contact your Health Visitor or GP for support and advice.

If you want to know more about the work we are doing on maternity services, please visit the Oxfordshire Clinical Commissioning Group website www.oxfordshireccg.nhs.uk.

Best wishes

Catherine Mountford

Director of Governance

On behalf of Louise Patten, Chief Executive, Oxfordshire Clinical Commissioning Group