

What Do We Know About OX12?

Summary of Workshop Discussion, Wednesday 22 May 2019

1. Purpose of the Workshop

The partners in the Oxfordshire health and social care system have agreed a new approach to planning health, care and wellbeing services using a “population health management” methodology (see Appendix 1). The first area where the framework is being applied around a specific geographic area is in the OX12 postcode (Wantage and Grove and surrounding villages).

A half-day workshop was held on Wednesday 22 May to examine the progress made in the ‘information collection’ phase of the OX12 project (the three columns in the formal framework that are shaded in yellow). The workshop was designed to bring together professionals and key stakeholders from across the Oxfordshire system to review the information that the OX12 project has gathered to date, to identify gaps, and to consider emerging issues. A list of attendees is included in Appendix 2

Each organisation presented their data (a list of the presentations along with copies of some¹ of the slides is included in Appendix 3) and this was followed by a group-wide discussion of the issues these highlighted, including identifying where further information would be useful.

This short report summarises the key discussions at the workshop (section 2) and the follow-up actions identified (section 3), before moving on to describe the next steps in this phase of the programme.

2. Overview

2.1 Population Health Need

The presentations given by partners (see Appendix 3) provided considerable data on the health needs of the OX12 population. Some gaps were identified and these are listed in the follow-up actions in section 3 of this report. However, given their importance to the discussion around population health need, two follow-up actions are also referenced in this section.

Based on the information outlined, those present at the meeting identified the following key themes and focus areas:

- The OX12 area is both **relatively healthy** and **relatively affluent**.
- There is a higher than average **older population** which creates more demand for age-related services (such as district nursing and podiatry) and more complexity in terms of care.

¹ It is not possible to share all of the slides at this stage as some of the information still requires verification and, in other cases, the small numbers mean that it may be possible to identify patients.

- The higher than average **number of care homes** also increases the workload for GPs and community health professionals who support these residents.

Action: It was agreed it would be useful to undertake work to further segment the needs of the 65+ population to establish whether there are differences between the different age bands within this population.

- Based on a formal calculation of distance, there appears to be reasonable **access to local services** but access to emergency services appears to be more problematic. However, the group acknowledged that these calculations may not adequately reflect the lived experience of patients.

Action: It was agreed the further work should be undertaken to examine journey times to health services.

- The workload for **children aged 0-5** is growing and it would be worth considering the needs of this cohort and other vulnerable children in OX12.
- **Excess weight** and **mental wellbeing** are issues for both children and adults in OX12.

Issues to address:

- Activity levels of the population and excess weight in both children and adults
- Mental wellbeing of both children and adults
- Hypertension

2.2 Asset Mapping

A considerable amount of health care in OX12 is provided **in people's homes**.

A range of **online resources** to promote health and wellbeing are available to people living in this community. However, more might need to be done to make people aware of these resources.

There are significant **pressures on physical space** in the two GP Practices while Oxford Health are also struggling for physical space for some of their teams working in the OX12 area.

The following physical assets were noted but more information is required:

- Mably Way Health Centre (that includes 2 GP Practices and a pharmacy)
- Wantage Hospital
- Wantage Library
- Wantage Fire Station
- Museum
- Day Centres (locations tbc)
- Third sector buildings (information required)
- District Council Buildings (information required)

2.3 Innovation and Good Practice

A desktop review of national innovation and good practice has been conducted looking at the NHS 'vanguard' sites and other good practice identified by Oxfordshire clinicians.

Clinicians and strategic leaders from across the county are planning to meet together to consider this review alongside the OX12 specific themes identified in this workshop. This will allow them to provide a steer on any potential clinical models when the OX12 project starts to examine future service provision.

3. Actions

The workshop identified a significant number of follow-up actions, although it was acknowledged that it may not be possible to collect information about some of the issues identified.

In the review session at the end of the workshop, there was a discussion about the need to prioritise the information that is still to be collected in order to ensure that it will add value to the project. It was acknowledged that the project needs enough meaningful information to proceed to the next stage but information should not be collected for the sake of information.

	Information or data gap
1.	Map the travel time and distance for people living in OX12 to local and countywide health services (e.g. map to individual services such as GP, Dentist, Optometrist, Community Hospital bases, acute hospital sites)
2.	Planned Housing growth to 2032
3.	Find out what we can learn about predicting future health need linked to housing growth from Bicester Health New Towns work.
4.	Explore plans for development of extra care homes in OX12
5.	Refine the data in the Population Health Management flat pack to show physical activity and health conditions in the following age ranges: 65-74, 75-84 and 85+ year olds
6.	Mental Health – full range of adult mental health information to be collected and analysed (incl. counselling, memory clinics and dementia diagnosis)
7.	CAMHS: establish the number of referrals into CAMHS for OX12 registered patients - compared to referrals from the rest of the county.
8.	CAMHS: snapshot of current waiting lists and times for young people registered with GPs in OX12 compared with county wide and national waiting lists and times

9.	Analysis of trend data re. use of community services, age standardised
10.	Mapping of delivery points for OH community-based services within and outside OX12 for OX12 registered patients.
11.	Mapping of the average travel time for staff from bases outside OX12 to provide services for OX12 residents
12.	OH demonstrated that 87 patients from OX12 occupied inpatient community beds during 2018/19: how does this benchmark against other populations across the county and nationally?
13.	Provide information on the numbers of children and young people up to the age of 25 with an EHCP
14.	Provide information on the number of children with SEND who don't have an EHCP and are in mainstream schools
15.	Provide the number of foster carers in OX12
16.	Provide information on the number of children receiving foster care in OX12
17.	Establish the numbers of children living in OX12 who are home schooled, permanently excluded or schooled outside OX12
18.	Map core third sector services delivered in OX12
19.	Map current OX12 Primary Care workload and pressures
20.	Mapping of the physical assets in the OX12 area that do or could support the delivery of health and care services
21.	Review acute based care information (A&E MIU and Urgent Care and Outpatient) – segment by age range
22.	Collect and analyse more robust data on current workforce levels and workforce issues

4. Next Steps

- The existing and further information on both population health needs and current assets will be collated into a detailed information pack that will form the evidence base for the project.
- Clinical Leaders from across the system will meet and provide advice on innovation and good practice.
- The results of this information gathering stage will then be played back and tested with partners and public before moving on.

5. Appendices

Appendix 1: Oxfordshire's Population Health Management Framework

Appendix 2: Attendees at the OX12 Workshop, 22 May 2019

Appendix 3: List of Partners Presenting to the OX12 Workshop and relevant slides