

END OF LIFE SERVICES IN OXFORDSHIRE

Single Point of Access (SPA)	01865 903750	7 days a week	8am-8pm
Experienced office based nurses who make onward referrals to all appropriate Community Services. Will also refer to Social Services Access Team if more appropriate. This service only accepts referrals from Healthcare professionals.			
Community Matron Team	01865 903195	7 days a week	9am-5pm
Accept referrals for all patients with complex health and social needs within the last year life. Co-ordinate and refer on to other services/resources as appropriate. The Matrons assist with Advance Care Planning and offer support at end of life for patients and their families. Provide support and advice to the MDT.			
District Nurses	East Oxford 01865 904394 Jericho 01865 903650 Abingdon 01865 904256 Wallingford 01865 904032		8am-6.30pm
Hospital@Home	01865 904256		8am-10pm
Nurse led therapies with OT support for a maximum of 14 days. Ring first to discuss. Hospital @ Home may support palliative care patients in a crisis.			
Hospital@Home - NORTH	01295 266879		8am-10pm
Hospital@Home during OOHs via 111			10pm-8am
Crisis Response for Urgent Care		via SPA 01865 903750	
For acute social care emergencies otherwise needing hospital admission. Must phone to make the referral (not fax or email). Will attend within 4 hours, support provided for max 3 days, dependent on service capacity.			
Continuing Care/Fast Track	01865 904519 01865 904988		9am-5pm
Package of care arranged Health funded. Advised to ring first to check if appropriate. DNs or Community Matrons can complete the screening assessment. Need to demonstrate 'complexity, intensity and unpredictability' to access funding, i.e. rapidly deteriorating condition entering dying phase; or complex high dependency care needs for long term care.			
Social Services/ Emergency Care Support team - Register main informal carer in case crisis care is needed in the future. Links will be made with Carers Oxfordshire – 0845 050 7666			9am-5pm
Voluntary services – different services available, contact: DNs, Matrons or SPA for contact details/advice.			
Marie Curie referrals during the day via Continuing Care During out of hours via Marie Curie direct			01865 904519 0845 0567899
EMU Abingdon - Emergency Multidisciplinary Unit for Urgent Assessment – 01865 904898		M-F Sat/Sun	8am-8pm 10am-4pm

OXBEL - Oxfordshire Befriending for Life is a free service. They offer friendship to people living with a life-limiting illness. They also provide support for their carers and loved ones - 01235 849427 or enquiries@oxbel.org.uk			
Hospices			
<ul style="list-style-type: none"> • Sobell House • Sue Ryder/CNS • Katharine House/CNS • Helen and Douglas House/CNS 	<ul style="list-style-type: none"> • 01865 225860; Ward:01865 225873 • 01491 641384 • 01295 811866 • 01865 794949 		
Specialist Nurses			
<ul style="list-style-type: none"> • Heart Failure • Respiratory • MND specialist • Sobell CNS • Neuro • Mental Health 	<ul style="list-style-type: none"> • 01865 904006 • 01865 225472 • via Churchill • 01865 857036 • 01865 737465 • Area specific Via SPA 	<ul style="list-style-type: none"> M-F M-F 7 days M-F 	<ul style="list-style-type: none"> 9am-5pm 9am-5pm 9am-4pm 8:30am-4:30pm
Equipment services via NRS	Via DN/Matrons/H@H/TV	M-F	9am-5pm
NRS equipment during OOHs is for emergencies and deliveries only			0845 2232484

END OF LIFE CARE

Things to remember

- DNACPR Purple form.
- Advance Care Planning
- Special Notes
- DS1500
- Attendance Allowance
- Blue badge
- Care Support
- Referrals for on going support of patient and family

Dying phase

- Anticipatory drugs
- Pink prescription sheets. (There are 2: one for syringe driver prescribing and one for stat dose prescribing). Available from DNs or Matrons.
- ICP – last few days of life. GP to complete page 10.