

Agenda Item 10 (a)

<p>Meeting: Buckinghamshire, Oxfordshire, and Berkshire West CCGs Governing Bodies Meetings in common (in public)</p>
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Date of Meeting	10 March 2021
Title of Paper	Performance and Quality dashboard
Lead Director	Matthew Tait, Interim Deputy SRO / Director of CCG Transformation
Author(s)	Ashmita Chandra
Paper Type	Information
Action Required	The Governing Body Members are asked to note the performance position of the system and consider whether the present programmes and system interventions are effectively addressing these and identify any areas for further work and assurance.

Executive Summary

The performance and quality dashboard has been developed to give a high-level dashboard that linked across to the system oversight framework (SOF) developed to access NHS organisations and Integrated Care Systems. *(Item 10a)*

The metrics in the following slides are built up from the previous Integrated Quality and Performance Reports, SOF, and Operational Planning metrics and represent a developing model to form the basis of the development of a performance dashboard for the System Leaders Group, Governing Bodies and in due course the Integrated Care Board. The data used is all formally validated and can be used by partners in public settings. Daily and weekly updates are available to governing body members on request but will have COFI restriction in terms of distribution and use.

At present, excluding recovery metrics, there are 220 metrics that are commonly used by the regulator to assess performance. The SOF has circa 100 metrics many of which are reported on a quarterly or annual basis. In addition to this, placeholders are in place for UEC and Elective metrics in the SOF technical Annex pending agreement. Other indicators are also included which aren't part of SOF, however, are relevant as included in the latest planning guidance / reviewed on a routine basis.

These metrics are now being compared and tested with programme and system board to ensure consistency and that they represent a good high-level summary of the relevant issues. The Elective Care Board, local UEC boards and the Mental Health programme boards are already developing/have developed specific performance reporting requirement. Other areas such as health inequalities require further development. The cross reference to the SOF framework will also continue with a link across to all five SOF themes of Quality, Access, and Outcomes, preventing ill health and reducing inequalities, People, Leadership and Finance and use of resources.

The dashboard does not try to explain variance or identify and confirm action to mitigate or improve performance. It is designed to give the governing bodies oversight and an opportunity to identify where further action and assurance is required.

The report demonstrates the pressure on the overall Urgent Care System in coping with winter and the continued pressure associated with pandemic. Planned care activity has generally continued close to expected levels although the removal of all over 104-week waiters remains challenging in some Trusts. Access times for Cancer pathways also remain challenged across the system but does vary by Trust.