



**Oxfordshire Clinical Commissioning Group
Board Meeting**

Date of Meeting: 28 November 2019	Paper No: 19/66
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Title of Paper: Locality Clinical Director Reports

Paper is for: (please delete tick as appropriate)	Discussion		Decision		Information	✓
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Conflicts of Interest (please delete tick as appropriate)	
Include details of any conflicts of interest including: details of conflicted individual(s) name, position, the conflict(s) details and how these should be managed in the meeting by deleting the ticks as appropriate. Confirm whether interest is recorded on the Register of Interests.	
No conflict identified	✓
Conflict noted: conflicted party can participate in discussion and decision	✓
Conflict noted, conflicted party can participate in discussion but not decision	✓
Conflict noted, conflicted party can remain but not participate in discussion	✓
Conflicted party is excluded from discussion	✓

Purpose and Executive Summary: To update the Board on matters arising in the Localities.
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Engagement: clinical, stakeholder and public/patient: Not Applicable
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Financial Implications of Paper: There are no financial implications in the paper but items referred to in reports may
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have financial implications.

Action Required:

The Board is asked to note the content of the reports.

OCCG Priorities Supported (please delete tick as appropriate)

✓	Operational Delivery
✓	Transforming Health and Care
✓	Devolution and Integration
✓	Empowering Patients
✓	Engaging Communities
✓	System Leadership

Equality Analysis Outcome:

Not Applicable

Link to Risk:

The paper does not directly link to risks on the Risk Register but items contained in the Locality Clinical Director Reports may do so.

Author: Locality Clinical Directors

Clinical / Executive Lead:

Date of Paper: 2018

North Oxfordshire Locality Group (NOLG)

Locality Clinical Director Report

Dr Shelley Hayles

1. North Locality meetings

The North locality now holds brief meetings every other month to provide more space for the Primary Care Networks (PCNs) to concentrate on their planning and development. The PCN groups hold regular meetings and receive support from the Locality Clinical Directors. The September 2019 locality meeting agreed to follow this approach for the remainder of the financial year.

The September 2019 locality meeting also discussed the following topics:

- **Diabetes Multi-disciplinary team meetings** The challenges of holding at PCN rather than practice level;
- **Horton maternity services** Discussion of the recommendations which were to be considered by OCCG's Board the following week;
- **Safeguarding training** Approaches to engage and support clinical staff in North Oxfordshire;
- **Banbury Safe Haven** Practice involvement.

2. Public and patient engagement

North Oxfordshire Locality Public and Patient Forum (NOLF) held a public meeting in Chipping Norton on 24 September to discuss patient access to services. This followed on from the similar meeting held in Banbury during June and covered NHS 111, Community pharmacy, GP Services, Social Care and Message in a Bottle. There was also an initial discussion of the proposal to relocate Chipping Norton First Aid Unit from the community hospital to the adjacent health centre. The NOLF steering group had its final meeting in October 2019 and discussed issues including:

- HealthWatch Oxfordshire support for public and community engagement;
- emerging patient engagement for both primary care networks in North Oxfordshire, and projects they are working on, e.g. cancer awareness in the rural PCN;
- future patient and community activity at locality level.

North East Oxfordshire Locality Group (NEOLG)

Locality Clinical Director Report

Dr Will O’Gorman / Dr Toby Quartley

Meetings took place on 9 October and 13 November. As agreed by the members, one meeting had a commissioning focus, whilst the other was used purely for Primary Care Network development.

Joint discussions / updates:

- The main meeting discussion was around future commissioning arrangements across Buckinghamshire, Oxfordshire, and Berkshire West (BOB). The practices considered the issues of the three CCGs potentially merging, the appointment of a single accountable officer and management team across all CCGs, and the formation of the Oxfordshire wide Integrated Care Partnership. A long discussion explored the various facets and it was agreed that the write-up of the discussion would be submitted, and that practices would input their own views as well, if they wished.
- Improving health and care in BOB document was shared. Concerns were raised around this document relating to better care, but not mentioning better primary care access, or the primary care workforce or working environment.
- Changes to the Prescribing scheme were noted, with practices having a number of questions around benefit of the change and achievement.
- Safeguarding capacity issues were considered and views shared around how support may be beneficial at a PCN level if funding were available, in addition to the practice expertise in place.
- The pre-election period was noted as running from 6.11.19 to 12.12.19.
- GP Update model – feedback was sought on event content with views varying across practices; with a general consensus that a clinical training event was very valuable, as would a module on leadership and management.
- It was noted the NE Locality Community Services Group has met and the focus had been on how to best use the PCN level Public Health screening data coming out, to improve screening uptake. Digital reminders will be explored across various modes and organisations to create a joined up approach.
- An update was given on the service activity provided by the local GP federation ONEMED.
- Bicester Healthy New Town update focused on Go Active for Diabetes, with a discount card available to encourage access to physical activity sessions provided by local leisure centres. Proactive diabetes education programme was going well with good uptake to joint meetings.

The PCN discussions focused on:

- Community Services OHFT networking – Lucia Winrow, Deputy Director of Community Services attended with Jane Lyons, to discuss the services on offer and future configurations which will support at PCN level.

- Diabetes – Dr Mandy Ward attended as the NE Diabetes Lead, and advised on the work she had been doing to support practices and patients with diabetes in the area.
- Data Sharing and processing agreements – support was requested on understanding these more thoroughly. The national documentation now supports this.
- Pharmacist – employment and best use was discussed along with supervision.
- Social Prescribing Link Workers – are in place via Citizens Advice Bureau and working relationships with the link workers are being established.
- Service Level Agreement with Principle Medical Ltd was considered.
- Monitoring of PSA (cancer), MGUS and CLL within primary care.
- Influenza vaccinations for the house-bound – responsibility was clarified to ensure patients were supported.
- Primary Care and PCN representation at Integrated Care System and Community Services integration levels.

Practices then broke into their respective PCN areas to continue individual local discussions.

Papers were presented on the following: Oxfordshire Primary Care Commissioning Committee (OPCCC) briefing, Planned Care project updates, DrinkCoach early intervention & support service, Bicester JSNA bitesize, and JSNA Children & Young People bitesize, Deaf and interpretation services, Practice Nurse and Health Care Assistant Forum development.

Public and Patient engagement

The meeting on 6 November was attended by five of the seven practices, with good engagement in working collaboratively across the two PCN areas. Future plans for Networks were discussed along with BOB intentions. The Forum considered its own future and agreed to it was still useful to meet again in February 2020 as PCNs developed and their own plans started to emerge. The PPG Forum Chair, Helen VanOss was thanked for all her input, and asked to continue to support the PPGs. Healthwatch will continue in their role to develop individual PPGs as well. OCCG representation at the Forums is no longer required as Healthwatch will develop the community voice model within the wider Health and Wellbeing Board framework.

Oxford City Locality Group (OCLG)**Locality Clinical Director Report**

Dr Andy Valentine (for Dr David Chapman who is on sabbatical)

Locality meetings

The 17 October and 14 November meetings took place, with the focus on Integrated Care System (ICS), PCNs, locality meetings and future engagement.

At both the October and November meetings the subject of a CCG merger across BOB was discussed. The general view was recognition that this seemed to be a centrally driven initiative, and there was little appetite for the change within the Locality, especially considering the financial positions of the individual CCGs, although no detail was yet to hand around the current positions, and a lot more detail was requested generally. All practices were encouraged to express their views by 1st December via the survey in place.

The documentation circulated by BOB was felt to be very high level and the detail needed would be what helped form people's opinions on whether there would be improvements in local services.

It was understood that the ICS management structure would sit above any decisions taken around the potential merger irrespective of the decision taken. Structure and governance details were requested.

Primary Care Networks:

Time is being allocated following the Commissioning meetings to individual PCNs discussing their business. This is preceded by a joint discussion on any issues which pertain to all PCNs, and a round table update from each. A discussion around how best to use the patient voice took place, with the view held that this was a valuable asset to PCNs, and whilst the model of engagement was as yet unknown, it was welcomed in the future. Generally good progress is being made by all PCNs.

Clinical Updates:

The Connecting Oxford transport consultation was discussed and practices were encouraged to respond to the survey.

OUHFT 2 week wait Dermatology pressures were noted to ensure all referrals are appropriate.

Prescribing budgets were of considerable concern as practices struggled with national rises in costs and medication shortages. The Medicines Management Team attended to answer questions on the new gateway being introduced from 1.12.19, and how practices can achieve by year end.

Respiratory project progress was provided

Primary care safeguarding capacity was raised as practice models change.

Under the equalities joint project with the City Council there is an embedded mental health worker in their Housing Team. This is working well. On the primary care side the pilot around identifying patients at risk of bone fractures is also progressing well,

and at a point to invite other practices to now participate in a roll out of patient identification and a practice letter of invitation to the select cohort of patients to attend bone and balance classes.

Feedback on the GP Protected Learning Time training was sought and suggestions made on various topics it would be useful to cover.

Papers were presented on the following:

OCCG Board briefing and Finance papers, Planned Care project updates, JSNA bitesize on smoking, and IMD 2019 overview, DrinkCoach, Deaf and Interpreting services, Clinical Supervision in Primary Care, and the PCN slides used at a Healthwatch event were circulated.

OxFed Federation

OxFed continue to offer Evening and Weekend GP Clinics, an increased Primary Care Visiting Service and social prescribing across all City neighbourhoods. OxFed are now winding down their Pharmacist service as all OxFed employed pharmacists have, or are in the process of, transferring to Oxford City PCNs.

OxFed continues to work with member practices to understand what support they would like as they transition to PCNs (where they want help). OxFed also continues to host the Oxfordshire Training Hub (OTH) and to play an active role in the Oxfordshire Care Alliance (OCA) provider collaborative which is focusing, in the first instance, on improving the frailty pathway. At present we are focusing on the system wide frailty pathway and its interaction with primary care networks. An initial proposal for this has been presented and is now entering a consideration phase by the Oxfordshire Care Alliance.

Public and Patient engagement no update

South East Oxfordshire Locality Group (SEOLG)

Locality Clinical Director Report

Dr Ed Capo-Bianco

1. SEOLG Locality meetings

The locality is holding shorter meetings to allow extra time for its primary care networks to develop their working and services.

The locality has further discussed the role of locality meetings and routes for members to engage with OCCG and for patient voice and interaction.

At its October and November 2019 meetings SEOLG also discussed:

- **Sustainability and Transformation (STF) scheme** Issues with targets and data collection for 2019-20 scheme which funds enhanced primary care access services delivered by practices;
- **Approaches to clinical training** Potential changes to the CCG funded offer. Practices are keen to keep the topics clinically relevant;
- **Future commissioning arrangements** Proposals across BOB
- **Locality community services group** Report from this group which is developing integrated working across the SE and SE localities;
- **Smoking cessation** Concerns about the availability in the South East locality of prescribing varenicline (Champix) through the county council commissioned service;
- **MSK / Healthshare:**
 - Updates on performance data, especially waiting times;
 - Steps to resolve barriers to MSK practitioners referring patients to the X-ray service at Townlands Hospital.

2. Public and patient engagement

The SE locality patient forum group met in October and shared much good practice from the practice Patient Participation Groups (PPGs) which make up the forum. This included mental health information events, supporting flu campaigns and fundraising.

The forum also discussed the changes for the group and steps to develop patient voice for primary care networks.

3. SE/SW Locality Community Services Group

We had a really good discussion at his meeting, about how primary care networks might be able to solve some of their social prescribing issues by working more closely with Occupational Therapists from Oxford Health. We also discussed how we

can use the expertise in this group to work up some of the specifications within the PCN directed enhanced service (DES), starting with anticipatory care at our January meeting.

South West Oxfordshire Locality Group (SWOLG)**Locality Clinical Director Report**

Julie-Anne Howe

The locality executive group met on 17 September and 15 October, and the next meeting is planned for 19 November. Items discussed included:

The member practices thanked Dr Jonathan Crawshaw for all his work as Locality Clinical Director, as the October meeting was to be his last as LCD, although in future he would be attending in a practice capacity.

Joint discussions / updates:

- Integrated Care Systems, PCNs, Locality meetings and future engagement was the main discussion in September, with Dr Kiren Collison attending to explain the context within the Long Term Plan, and the planned organisational changes. Whilst PCNs were developing, the three CCGs within BOB were also looking at how they could work more collaboratively. This would lead to a further discussion in November with emphasis on practices responding to the engagement survey by 1 December 2019.
- Member practices agreed they valued the model of meeting as a Locality whilst the PCNs are developing, and whilst funding is available until end of March 2020 under the Local Investment Scheme. Future agendas will promote more time for PCN discussion.
- Practices expressed concern around their IT system hardware and software as considerable time is being lost to malfunctions; this has been fed back to OCCG.
- Protected Learning Time in the usual annual training format would be taking place early in 2020.

Clinical discussions included:

- MIND representatives attended to update the group on the primary care project for patients with wellbeing and mental health issues which is underway.
- HealthShare musculo-skeletal (MSK) – the latest position around service delivery and wait times was presented.
- Bariatric surgery was raised as there is currently no Tier3 bariatric services available in Oxfordshire, and OCCG is actively working to resolve this.
- Urology referrals – it was noted that long waits at Reading / Wallingford and increased numbers at the OUHFT are putting pressure on all services.

Didcot update Revised plans for the Great Western Park site have been submitted with a decision hoped for by Christmas. It was noted that costs have risen considerably and further options were being reviewed.

Wantage update Changes and costs are being worked through with the District Valuer.

PCN update The PCNs across the Locality provided a verbal update on their progress – all are making good headway.

Papers - were presented on the following: OCCG Board briefing, Planned Care project updates, HealthShare MSK update, MIND primary care project report.

Public and Patient engagement

The PPG Forum Chair attended to advise on the OCCG plans to cease the current model of PPG Forum meetings. It was explained the plan is to develop into a HealthWatch supported community voice model across a wider group of stakeholders. Practices gave support to the continuance of a PPG representation at the Locality commissioning meeting whilst they remain, and their intentions to involve patients in the PCNs when structures and focus was more developed. Meantime the Forum had agreed to meet in some form as changes evolved so that they could continue to support practices.

West Oxfordshire Locality Group (WOLG)

Locality Clinical Director Report

Dr Miles Carter

1. WOLG Locality meetings

The West locality has continued with briefer monthly meetings to discuss issues relevant to members and the CCG, and enable the input of the public representatives. Remaining time is offered to further support the development of PCNs.

At its October and November 2019 meetings WOLG also discussed:

- patient engagement with PCNs;
- current approaches and activities of PCNs elsewhere in the country;
- Integrated Care System and Integrated Care Partnership development.
Further information needed about:
 - Whether this risks reducing care closer to home;
 - Impact on speed and responsiveness of decision-making;
 - Effect on local innovations especially where not offered in the other two counties;
- Clinical training priorities – options for the CCG funded annual training offer;
- Shared care protocols – issues of skill and resource at practice level, and appropriateness of requests from hospitals;
- Flu immunisation of housebound patients – approaches by practices.

2. Public and patient engagement

The Public & Patient Partnership West Oxfordshire (PPPWO) has proposed future independent activity supporting the development and interaction of emerging patient groups at primary care network level.

It is focusing on membership by practice Patient Participation Groups, and complementing this by representation on the district Health and Wellbeing partnership.