

Oxfordshire Clinical Commissioning Group Board Meeting

Date of Meeting: 26 September 2019	Paper No: 19/53
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Title of Paper: Locality Clinical Director Reports

Paper is for: <small>(please delete tick as appropriate)</small>	Discussion		Decision		Information	✓
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Conflicts of Interest <small>(please delete tick as appropriate)</small>	
No conflict identified	✓
Conflict noted: conflicted party can participate in discussion and decision	
Conflict noted, conflicted party can participate in discussion but not decision	
Conflict noted, conflicted party can remain but not participate in discussion	
Conflicted party is excluded from discussion	

Purpose and Executive Summary: To update the Board on matters arising in the Localities.
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Engagement: clinical, stakeholder and public/patient: Not Applicable
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Financial Implications of Paper: There are no financial implications in the paper but items referred to in reports may have financial implications.

Action Required: The Board is asked to note the content of the reports.

OCCG Priorities Supported <small>(please delete tick as appropriate)</small>	
✓	Operational Delivery
✓	Transforming Health and Care
✓	Devolution and Integration

✓	Empowering Patients
✓	Engaging Communities
✓	System Leadership

Equality Analysis Outcome:

Not Applicable

Link to Risk:

The paper does not directly link to risks on the Risk Register but items contained in the Locality Clinical Director Reports may do so.

Author: Locality Clinical Directors

Clinical / Executive Lead:

Date of Paper: 13 September 2019

Oxford City Locality Group (OCLG) Locality Clinical Director Report

Locality meetings

The 12 September meeting was the only meeting held in the period as none took place in August. The focus of this meeting was on the Integrated Care System, Primary Care Networks (PCNs), locality meetings, and future engagement.

The rationale for changing the way Locality meetings currently take place was explained to the member practices, with the desire for Oxfordshire Clinical Commissioning Group (OCCG) to provide support to practices in forming the infrastructure and services PCNs will be required to provide as the foremost consideration.

Practices felt there was a continued need to consider commissioning aspects of care across Oxfordshire, and there are certain aspects of the constitutional role of the member practices which may be called upon due to the major constitutional change which may occur, until such time as the Board voted on formal changes. The Locality Clinical Director (LCD) felt he gained a lot from meeting up with the leads of the member practices as he needed to represent their views at Board level.

Appreciation was expressed for the offer of support to PCNs as it was realised that the scale of change being asked from PCNs was huge and the amount of time for the Clinical Leads including administration was being eaten into at this point as funding for organisational infrastructure was limited.

It was recognised that the City Locality is already in the form of a City Network of Networks, and that it was valuable to have joint PCN time to share ideas, knowledge, and expertise. The need to have a mechanism to work across PCNs, and feed information up as well as down was beneficial. Likewise whilst practices requested that Locality meetings remain as currently planned, there was a need to compress the commissioning and federation business to allow longer time for PCN discussions to take place. They reserved the right to flex the agenda over time as they ascertained the most efficient way of developing the PCNs.

Primary Care Networks:

Adult mental health referral routes and relationship to PCNs – a paper was discussed around how to best access all mental health services as well as a diagram showing how mental health services in the future might interact with GPs and PCNs. This is the type of conversation which needs to be shaped by a network of networks meeting.

Enhanced Care in care homes – the presentation from Simon Brown (Strategic Commissioning Manager (Oxfordshire County Council & OCCG) was cited as an example of how well the Oxfordshire model of support to care homes is with

significant admission avoidance. It was noted that the new national scheme which PCNs would be required to deliver from April 2020 was likely to attract less funding, and therefore the quality for future delivery may be compromised. It was important with the new changes around PCNs that existing quality is not sacrificed.

MIND report on the wellbeing project - looking at the excellent use of Mind wellbeing workers in Oxford City supporting practices and largely based around PCNs was acknowledged. The report shows great use being made of the workers to support those with a huge variety of mental health anguish based on a social prescribing model.

Respiratory – the project was seeking input from practices around their preferences for the Multidisciplinary Team case reviews which will take place, and how best to share learning. It was agreed this should be a PCN / practice choice as many practices felt holding them within the individual practice allowed more staff to be involved, whilst considering other aspects at a population level would make more sense as a PCN meeting.

Papers were presented on the following:

Oxfordshire Primary Care Commissioning Committee briefing, Planned Care project update, Local Stop Smoking service briefing one year on, and a HealthShare MSK update.

OxFed Federation

OxFed continue to offer evening and weekend GP Clinics, an increased Primary Care Visiting Service and are delivering home visits and social prescribing across all City neighbourhoods. They have also convened a county-wide meeting of lead pharmacists to explore system working for the profession. Over the summer, OxFed have successfully achieved over 100% of appointment target despite the usual challenges with clinician availability over the summer months. They continue to work on increasing provision using a range of professionals.

OxFed is working with City PCNs to understand how best they can support PCNs to survive and thrive. OxFed also continues to work closely with system partners on developing a new frailty pathway, to host the Oxfordshire Training Network (OTN), and to play an active role in the Oxfordshire Care Alliance (OCA) provider collaborative which is focusing, in the first instance, on improving the frailty pathway.

A report on lessons learnt and next steps for the Frailty pilot is being collated, with coordinated input from primary, acute, community and adult social care teams - a key milestone in the development of neighbourhoods and the Oxfordshire integrated frailty pathway.

Public and Patient engagement

At the regular meeting with the OCCG Clinical Chair, CEO and Locality Forum Chairs at the end of August, it was explained the new ICS model would be seeking not just the voice of primary care through PPGs, but also that of wider partner organisations such as the Trusts and Social Care. In effect this meant that the current arrangement of support for PPGs by HealthWatch would change and the CCG meetings would no longer be necessary. The City PPG core group are committed to strengthening the patient voice, and will continue to work with the practices and PCNs directly. The PPG public meeting planned for mid-September has been cancelled as in the current situation it was felt that there would be no vehicle for taking any agreed outcomes forward.

North East Oxfordshire Locality Group (NEOLG) Locality Clinical Director Report

Meetings took place in September only as no meeting was held in August.

Both NE Clinical Directors attended the Primary Care Network (PCN) workshop on the Three Insights into Data Systems event held on September 10th in Kassam. This provided time to understand the national intentions around data, how data has been used elsewhere to support prioritisation, and consider what data is required at a local level and view the GP Dashboard which will become available shortly.

Joint discussions / updates:

- The main meeting discussion was around Integrated Care Systems, PCNs and the future of Locality meetings. It was agreed there was value in continuing the monthly meetings, with a mixed model of a single item PCN meeting, or mix of PCN, Federation, and OCCG business, and wider Network of Network sharing meetings. The patient voice via the PPG Chair is specifically requested at these meetings. The mechanics of the meetings will now be established.
- The PCN joint discussions focused on Social Prescribing (SP) with the detail of how the planned Social Prescribers will operate locally. National funding criteria for use of the 100% SP allocation has impacted locally as the service is being subcontracted through Citizens Advice Bureau and a way forward is being sought.
- It was noted the NE Locality Community Services Group which is already multi organisational and which has been running well for some time, would continue to be needed as an operational group, under the umbrella of the newly forming Primary Care and Community Services Integration Group which is considering more strategic issues.
- An update was given on the service activity provided by ONEMed; the early visiting service was described as brilliant.

Clinical discussions included:

Bicester Healthy New Town – a summary of the considerable success which has been achieved with this project is below, and the latest newsletter is able to be viewed [here](#).

1. **Funding Update** - Sport England funding of £925,000 has been secured to support healthy place shaping across Oxfordshire.
2. **Programme Delivery in Kidlington April – August 2019** - A community development officer and two part time project staff have been recruited to support delivery of healthy place shaping in Kidlington and other parts of Cherwell.
3. **A stakeholders' conference** is planned for 23 October for a wide range of stakeholders to co-produce the programme for Kidlington, with delivery of the programme commencing in January 2020.
4. **Go Active for Diabetes** - Diabetes education events are planned for Montgomery House Surgery 25.9.19, Kidlington 2.10.19 and 10.10.19, Bicester Health Centre in

November, and January for Alcester Medical Group. A patient who has put his diabetes into remission has posted a video on the Healthy Bicester Facebook page and attracted 1200 views.

5. **Sixth Form Volunteers Fair** - identified that 32 students have gone on to actively volunteer with local community groups. This is now an annual event and has proved so effective that it is to be run in Banbury in 2019.
6. **'Dr Bike' sessions** – run on the last Saturday of every month throughout the year. Members of the public can bring their bikes to Bicester Green's cycle mechanic who will undertake checks and minor repairs free of charge to increase peoples opportunities to exercise – 33 repairs to date.
7. **Cookery Course** - A second cookery skills course was held with support from St Edburg's Church Hall with the Food Bank and the support of Tesco's. Future focus will be on parents who are weaning their babies.
8. **Parenting skills and confidence** - the provision of HENRY courses in Bicester will start on 1 October and Flyers are available to hand out to parents.
9. **Digitisation of the Health Routes** - All Health Routes and outdoor gym equipment are now digitized with the Activate app. Residents can download the app and record activity, receiving messages to encourage a walk or jog.
10. **A Young Entrepreneur event** attended by 240 students from Bicester's three secondary schools focused on a marketing challenge to promote use of the green gym; their 60 second 'elevator pitches' have provided useful insight into what might attract young people to use the equipment. Another outdoor gym funded by A2Dominion has been opened at Elmsbrook and is linked to the Activate app.
11. **Activities for Bicester's Teenagers** - A student scoping review is underway to identify what activities are available for teenagers and to establish the gaps.
12. **Attendance at Bicester's Big Lunch** - 100 people participated in the challenge to walk or cycle to the event and take part in a prize draw. The 'Little Lunch' toolkit is being actively marketed with the first one held at Elmsbrook.
13. **Healthy Bicester Facebook Page** - a regular morning weather forecast is issued giving people a suggestion about how to get involved in something in keeping with the Healthy Bicester principles. Generally there are : 1,826 Followers: 1,685 'Likes': and post reach: 13,500
14. **Future Activities:**
 - a. Voluntary Organisation Forum to meet in November 2019
 - b. Launch of the FAST programme in Bicester and Kidlington schools
 - c. Training to be provided for primary school teachers in outdoor learning
 - d. Development of a Health & Wellbeing Accreditation scheme for businesses
 - e. Assemblies on how to access NHS services to be delivered in secondary schools
15. **Sharing the Learnings from Bicester** – a number of national webinars and presentations have been held for NHS England, and a summary of the findings of the Healthy New Town programme has now been published in national guidance issued by NHS England <https://www.england.nhs.uk/ourwork/innovation/healthy-new-towns/>. Support is also being offered to the South and Vale Councils re Healthy Place Shaping for their proposed new towns.

Papers - were presented on the following: OPCCC August briefing, Planned Care project updates, Enhanced health in Care Homes presentation, Local Stop Smoking

Service update, Healthshare MSK update, Healthy Place Shaping – 6 step leaflet, Adult mental health referral routes and proforma.

Public and Patient engagement

The July meeting was reported on previously to the Board; the next meeting is planned for November 6th. PPGs within the Locality have agreed to work collaboratively within their PCN areas to support the changes being made structurally. The level of support for the current PPG Chair to remain supporting the local PCNs and PPGs therein was unanimous at the September meeting. The members requested that OCCG / PCN meetings continue to be attended by the Chair, and feedback mechanisms up and down will be established in a new form to continue the valued sharing of good practice across the area.

North Oxfordshire Locality Group Locality Clinical Director Report

1. Primary care network development

The North locality has 2 PCNs:

- North Oxfordshire Rural Alliance (NORA) PCN
- Banbury PCN

Developments and activities by the North Oxfordshire PCNs include:

- Meetings to decide how to develop a population based approach to service provision across Banbury;
- A meeting to be set up across the north PCNs (West /North/ North east) to start to develop the concept of a network of PCNs;
- LCD Discussion with the PCN Clinical Directors (CDs) around some of the papers coming out from NHSE about the functions of the PCNs in their first year of operations and how this will dovetail with all the new structures that are in development across OCCG and Berkshire, Oxfordshire and Buckinghamshire Integrated Care System (BOB ICS)..

2. North Locality meetings

It has been agreed at the OCCG locality meeting that practices need time and funding to map out how the PCN will develop.

The North locality cancelled the July and August 2019 meetings to provide more space for the PCNs to concentrate on their planning and development and several meetings have been held since then in PCN groups.

The CCG scheduled locality meeting on 17 September will take place after this report is finalised and meetings will continue quarterly until the end of the year (April) to allow CCG issues and federation information to be discussed as required.

The LCD and Deputy LCD have made themselves freely available to PCN members and CDs for support around the information that is currently being published on a regular basis.

3. Public and patient engagement

The NOLF steering group met in September 2019 and discussed the challenges of engaging with primary care networks and the CCG decision to end support for the locality public forums.

NOLF will hold a public meeting in Chipping Norton on 24 September to discuss patient access to services. This will follow on from the similar meeting held in Banbury during June.

It has been noted that once the strategic and structural information is more established around PCNs a clear and concise information leaflet will need to go out to the public communicating the changes that are proposed around the health system delivery.

South East Oxfordshire Locality Group (SEOLG) Locality Clinical Director Report

1. Primary care network development

The South East locality has 3 primary care networks (PCNs) operating:

- Wallingford & Surrounds
- Thame
- Henley SonNet

Recent developments at network level include:

- All 3 networks have or are in the process of employing a clinical pharmacist. One PCN has employed directly, whilst the other 2 have employed their services through a third party.
- All 3 networks were present at the OCCG network and data event on 10 September.

2. SEOLG Locality meetings

As with the other localities, SEOLG cancelled its August 2019 meeting due to pressure on GP workforce during the holiday period, no pressing items for locality discussion, and to offer more time for primary care network development.

In September the locality discussed the proposal to suspend locality meetings in favour of PCN development. The membership felt strongly that they wished to continue meeting as a locality group each month for the time being. They valued the opportunity to meet regularly during a time of major change, the opportunity to pursue issues with the CCG and the ability to raise issues for the agenda.

At its September 2019 meeting SEOLG also discussed:

- **Sustainability and Transformation Funding for primary care** – need for confirmed detail of 2019-20 scheme which funds enhanced primary care services delivered by practices. Also, issues with assessing achievement of 2018-19 scheme.
- **Locality community services group (LCSG)** – report from this group which is developing integrated working across the SE and SE localities.
- **Social prescribing** – update from Age UK on the service provided in the locality. Issues of cost and effectiveness discussed in the light of funding now available to PCNs to employ social prescribers
- **Hydroxychloroquine and retinopathy screening** – local steps to implementing guidance re patients at risk.
- **MSK / Healthshare Performance issues** – three issues discussed:
 - performance data, compared to clinical experience
 - concerns about clarity of the self-referral pathway.
 - Steps to resolve barriers to MSK practitioners referring patients to the X-ray service at Townlands Hospital.

3. Public and patient engagement

The SE locality patient forum group reported that they wished to have the opportunity to continue in their current form to April 2020, and strongly appreciated having representation at the locality GP meetings.

The SELF groups have generated a summary of all the activities that they have been involved in as PPGs, and are wishing to share this widely in the county and nationally. They are also aware of and looking at best practice elsewhere. You can access the summary on the [HealthWatch Oxfordshire website](#).

4. SE/SW LCSG

The LCSG group met on 12 September at Sue Ryder in Nettlebed. We had representation from 3 PCNs (Didcot, HenleySonNet and Wantage) as well as Adult Social Care, Sue Ryder, OH District Nursing and Community Therapy teams. Discussions included the role of PCNs and reaching out to involve other providers. Adult social care was keen to be involved and approached.

We discussed how community therapy teams are responding to urgent referrals, how to make GPs aware of what they can do, and that they are now taking direct referrals from paramedics, which is reducing conveyance of some patients to hospital acutely. The group is keen to continue meeting on a bimonthly basis and sees real value in this.

South West Oxfordshire Locality Group (SWOL) Locality Clinical Director Report

The locality executive group met on 16 July; no meeting was held in August, and the next meeting is planned for 17 September. Items discussed at the July meeting included the following areas.

Joint discussions / updates:

- PCN joint discussions focused on set up requirements and progress within each PCN area – all PCNs are making expected progress.
- Feedback was provided on the PCN Clinical Director webex held to clarify the national position and potential local approach.
- PCN plans for Social Prescribing – a range of approaches has been adopted within the locality, including appointing and training individuals to the role, and outsourcing to an organisation such as Oxfordshire Mind.
- The South West Locality Plan refresh has been completed and is available on the wider Locality Plans section on the OCCG website:
<https://www.oxfordshireccg.nhs.uk/documents/work%20programmes/locality-plans/Locality-Plan-Refresh/South-West-Oxfordshire-Locality-Plan-Refresh.pdf>
- An informative presentation was given by Sue Ryder staff on the palliative care Hospice at Home project one year on. The pilot ends March 2020 but it is hoped it will continue as considerable patient benefit has been demonstrated.

Clinical discussions included:

- Two week waits for breast clinic appointments at the OUHFT – where issues with waits are arising. A specific case is being investigated by the CCG's quality team and we will feed back to the locality any broader learning from this.
- Gynaecology referrals to OUHFT which have been on 'pause' and what the current process is to resolve this.
- NHS App use and the issues this might cause for patients with access to abnormal test results.
- HealthShare MSK – the latest position around service delivery and wait times.
- South Oxford Community Dermatology Service - based at Didcot has now extended to accepting referrals for basal cell carcinoma on the head and neck, and is able to support two week wait referrals. This is likely to enhance significantly the proportion of lower-risk skin cancers that can be treated locally (when patients have this preference).

Didcot update

Revised plans for the Great Western Park site are being submitted with a decision hoped for by Christmas, and discussions continue with the practices on the best use of the site and accommodation requirements.

Papers were presented on the following: OCCG Board briefing, Planned Care project updates, Supporting Carers in General Practice, HealthShare MSK update, Social Prescribing with the Bromley by Bow training offer.

Public and Patient engagement

A well-attended South West Oxfordshire Locality Forum (SWOLF) met on 23.7.19 and items included the following:

- An update of the wider OCCG / Countywide PPG Forum Chairs meeting which explored the concept of a Network of Networks model
- Feedback on the PCN Integration workshop held by OCCG on 13.6.19
- Practice representatives indicated a willingness to work with other PPG groups to support the PCN model although it was noted public engagement can be hard to achieve due to society changes and the increasing complexity of the health service
- Feedback on the OX12 Primary Care Stakeholder meetings around Didcot and Wantage. The later continued to look at data collection; OHFT had been advised by HOSC to continue with repairs to the Wantage Community Hospital site for which funding had been allocated. Didcot planners had given consent for 10,000 dwellings in the area covered by the 3 surgeries which will put considerable pressure on local primary care provision. It was noted that the Great Western Park site identified for a health facility may not be ideal, but other better options were not yet available.
- Reassurance was given that OCCG is engaged with Local Authorities around population growth and the future estate needs of primary care.
- Practices reported on any local PPG updates
- Date of the next meeting is 17.9.19.

West Oxfordshire Locality Group (WOLG) Locality Clinical Director Report

1. Primary care network development

The West locality has 2 primary care networks (PCNs) operating:

- Rural West PCN (Bampton, Broadshires, Burford, Charlbury)
- Eynsham & Witney PCN (Cogges, Eynsham Medical Group, Nuffield, Windrush Medical Practice)
- Recent developments at network level include appointment of clinical pharmacists.

2. WOLG Locality meetings

As with the other localities, WOLG cancelled its August 2019 meeting due to pressure on GP workforce during the holiday period, no pressing items for locality discussion, and to offer more time for primary care network development.

The West locality has proposed that it continues with monthly meetings to further support the development of PCNs. They value being able to regularly discuss issues relevant to them with each other and the CCG, and also the input of the public representatives.

The aim is to meet together across both PCNs to share learning and development, before then devoting time to individual PCNs. Meetings will be shorter to release time for primary care network business, and members will consider in advance issues which they wish to raise for the agenda.

There was also discussion about having wider PCN engagement meetings for a wider group of stakeholders which was supported by the local authority representative.

At its September 2019 meeting WOLG also discussed:

- **Ordering X-rays** – wish for Advanced Nurse Practitioners and hub physiotherapists to be given access to this to minimise clinical workload
- **Shared care protocols** – implications for GPs particularly renewed PSA monitoring requests
- **Flu immunisation for housebound patients** – resourcing and responsibility

3. Public and patient engagement

The Public & Patient Partnership West Oxfordshire (PPPWO) steering group met in September 2019. They are very concerned about maintaining effective future patient engagement at locality level following the ending of support from OCCG.

Graham Shelton has decided to step down as chair due to these changes. He has led the forum from its formation and will be much missed.