

Oxfordshire Clinical Commissioning Group Board Meeting

Date of Meeting: 25 July 2019	Paper No: 19/41
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Title of Paper: Locality Clinical Director Reports

Paper is for: <small>(please delete tick as appropriate)</small>	Discussion		Decision		Information	✓
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Conflicts of Interest <small>(please delete tick as appropriate)</small>	
No conflict identified	✓
Conflict noted: conflicted party can participate in discussion and decision	
Conflict noted, conflicted party can participate in discussion but not decision	
Conflict noted, conflicted party can remain but not participate in discussion	
Conflicted party is excluded from discussion	

Purpose and Executive Summary: To update the Board on matters arising in the Localities.
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Engagement: clinical, stakeholder and public/patient: Not Applicable
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Financial Implications of Paper: There are no financial implications in the paper but items referred to in reports may have financial implications.

Action Required: The Board is asked to note the content of the reports.

OCCG Priorities Supported <small>(please delete tick as appropriate)</small>	
✓	Operational Delivery
✓	Transforming Health and Care
✓	Devolution and Integration

✓	Empowering Patients
✓	Engaging Communities
✓	System Leadership

Equality Analysis Outcome:

Not Applicable

Link to Risk:

The paper does not directly link to risks on the Risk Register but items contained in the Locality Clinical Director Reports may do so.

Author: Locality Clinical Directors

Clinical / Executive Lead:

Date of Paper: 15 July 2019

North Oxfordshire Locality Group (NOLG)

Locality Clinical Director Report

Dr Shelley Hayles

Primary care network development

The North locality has two confirmed primary care networks (PCNs) with clinical directors appointed:

- North Oxfordshire Rural Alliance (NORA) PCN (Bloxham & Hook Norton, Chipping Norton, Cropredy, Deddington, Wychwood practices)
- Banbury PCN (Banbury HC, Hightown, Horsefair, West Bar, Windrush, Woodlands practices).

Sibford Surgery has opted not to join a PCN. NORA has agreed with OCCG to provide PCN services to Sibford's patients., The locality has discussed issues relating to the federation and PCNs:

- Support which the federation could offer
- Interaction between current fixed term locality pharmacist and the future PCN opportunity
- Social prescribing options.

All practices attending were able to feed back that they had engaged their Patient Participation Groups in discussion about PCN development.

North Locality meetings

From April 2019 the locality held shorter monthly meetings to allow additional time and space for the PCN groups to meet. The locality has cancelled the July and August 2019 meetings to provide even more space for the PCNs to concentrate on their planning and development.

Other topics discussed at the North Oxfordshire Locality meetings in May and June 2019 included:

- **Prescribing Incentive Scheme:** options for budget saving and use of PINCER approach.
- **Cancer:** further service development including support for referrers
- **Radiology report:** delays in GPs receiving reports
- **Referrals pilot:** demonstration of an electronic referral refinement system to assist referrers, and invitation to participate in a pilot
- **Primary care commissioning** funding arrangements for 2019-2021
- **Temporary residents:** inappropriate level of requests for service from a local residential therapy provider – need to address.

Public and patient engagement

The North Oxfordshire Locality Public & Patient Forum (NOLF) held a public meeting at Banbury Town Hall in June 2019 on the topic *Health and Social Care – Choosing the Right Service*. There was a low turnout for this well-planned event discussing NHS 111, Community pharmacy, GP Services, Social Care and Message in a Bottle. Professor Sir Jonathan Montgomery, new chair of OUHFT, then spoke briefly about the approach he wanted to take in working with and for local people.

The NOLF steering group also met in June 2019 and discussed the following issues:

- **Public meeting plans** for Banbury (June - above) and Chipping Norton (September 2019)
- **Banbury primary care** configuration and issues including expected mergers
- **Primary care network development:** update on meetings by patient representatives of the North Oxfordshire Rural Alliance practices
- **Patient Participation Group (PPG) membership:** different approaches to engage more people and achieve more diverse membership.

North East Oxfordshire Locality Group (NEOLG)

Locality Clinical Director Report

Dr Will O’Gorman / Dr Toby Quartley

Meetings took place in June and July with the next meeting planned for 11 September, although a PCN meeting will take place in August.

Both NE Clinical Directors attended the Primary Care Network (PCN) workshop on Integrated Care held on 13 June. This provided time to meet stakeholders from other organisations and work through scenarios whereby services can work better together.

The NE Locality has two PCNs called Bicester PCN and KIWY – the latter covering Kidlington and the surrounding area (KEY practice working with Gosford Hill Medical Practice in Kidlington, Islip Medical Practice, Woodstock Surgery, and Yarnton Surgery). Both PCNs have Clinical Directors in post.

Following the workshop, the Locality agenda has been updated to cover CCG business, ONEMed Federation business, and PCN business. This enables the PCNs dedicated time to cover the requirements that are upon them and share learning.

Joint discussions / updates

- The PCN joint discussions focused on Social Prescribing with presentations from Citizens Advice and Age UK, with a paper from MIND, and information on training available via the Bromley-by-Bow model. A Clinical Director also shared the learning from a national Social Prescribing event
- The impending requirement for extended hours coverage
- System requirements for prescribing safely and End of Life care
- HR issues for staff employed and fixed period funding
- An update was given on the service activity provided by ONEMed
- The NHS App launch was noted along with ‘Alexa’ support for patient queries.

Clinical discussions included

- **Group consultations:** with a progress report from those practices who are piloting this model. Early indications are that it is working well and evaluation and monitoring are in place
- **Diabetes update:** the new specification requirements were noted, as was structured community based training which is planned for pre-diabetic patients as part of a joint prevention project with Council colleagues
- **Bicester Healthy New Town:** learning is being shared with the Kidlington area, with public engagement starting on Saturday 13 July 2019. A Families Active Sporting Together (FAST) programme has been launched by Cherwell District Council following support from Sports England, considerable liaison with local schools, and a well-received pilot held in Banbury. This is being

extended to both the Bicester and Kidlington areas for people who are 5-18 years, and live within a deprived postcode area

- **The Prescribing Incentive Scheme:** a year-end update was provided to practices.

Papers were presented on the following: OCCG Board briefing, Planned Care project updates, Prescribing Incentive scheme, Urgent Same Day appointments, notes of the Q4 Sustainability meeting.

Public and Patient engagement

The NE PPG met on 10 July in Kidlington. An update on PCNs was provided, along with an update on the NE Locality meeting and the Locality Community Services Group meeting. Healthwatch updated on their Wallingford event held in June which was attended by 31 members across all six Localities.

The NHS App was aired as another patient option for NHS health advice, along with noting the Joint Strategic Needs Assessment 'snake' and the paper on Supporting Carers in General Practice.

Bicester Patient Participation Group (PPG) is meeting more regularly and via a 'network' alliance will help integrate patient care / services in Bicester. KIWY PCN is working to develop its PPGs into more active groups and form a similar 'network' alliance.

Thanks were given to the Locality Forum Chair for the PCN leaflet she had developed, which has been shared and welcomed widely.

Oxford City Locality Group (OCLG)**Locality Clinical Director Report**

Dr David Chapman

Locality meetings

The 13 June meeting of the City Locality followed on from the useful Primary Care Network (PCN) Integration Workshop, with the July meeting also focusing on PCNs. The group has determined that there will not be an August meeting, so the next meeting is 12 September 2019.

Primary Care Networks

Six Primary Care Networks have formed covering all of the practices across the City: City Central, City East, City North, OX3+, South East Oxford Health Alliance (SEOXHA), and White Horse Botley.

Clinical Directors are all in place and the PCNs are holding meetings to discuss their relevant business, and liaising with OCCG when issues arise. Dedicated time is given in the Locality meetings to support PCN discussions.

In addition the Locality noted the Prescribing Incentive Scheme year end position, the Locally Commissioned Service changes for 2019, the Deprivation LIS changes for 2019, and the launch of the NHS App.

Clinical Updates

Community midwives: some changes had been made whereby GPs will be responsible for the initial risk assessment around the medical, social and psychological aspects for the patient and, as is currently the case, will continue to manage emergency contacts if appropriate. Further routine antenatal visits will be handled by the Community Midwives who are often better placed to support the mother. The postnatal visit will still be part of core GP work and it will remain the case that high risk patients may have extra visits, depending on need.

Papers were presented on the following:

OCCG Board briefing and Finance papers, Planned Care project updates, Prescribing Incentive Scheme update, Joint Strategic Needs Assessment 2019, Recommissioning specialist homeless primary care services, and various PCN papers on development and services, City Same Day Urgent models of delivery, Supporting Carers in General Practice, and Social Prescribing.

OxFed Federation

OxFed continue to offer evening and weekend GP Clinics, an increased Primary Care Visiting Service, supporting the national clinical pharmacist scheme (while working on implications of the new PCNs and GP contract), and are delivering home visits and social prescribing across all City neighbourhoods. Year to date more evening and weekend appointments have been delivered than contracted

(cumulative April to June at 14.1% above activity target, and 9.6% over uptake target).

OxFed continues to work with member practices to understand what support they would wish to receive as they transition to PCNs.

A report on lessons learnt and next steps for the Frailty pilot is being collated, with coordinated input from primary, acute, community and adult social care teams - a key milestone in the development of neighbourhoods and the Oxfordshire integrated frailty pathway.

Public and Patient engagement

In the absence of any national patient-facing information about Primary Care Networks the Oxford City PPG Forum has produced a straightforward information leaflet outlining the underlying reasons for the changes and what patients can expect this year and in the coming years. This has been made available to all practices and Patient Participation Groups (PPGs). The Forum's ambition is to establish some degree of patient engagement in the PCNs and at the planned 17 September city-wide event focus on how patient groups can work with the PCNs on winter health issues.

South East Oxfordshire Locality Group (SEOLG) Locality Clinical Director Report

Dr Ed Capo-Bianco

SEOL

At the last 2 locality meetings on 4 June and 2 July, again a lot of time was devoted to primary care networks and their development.

A new referral refinement system was presented to the practices, and expressions of interest sought for running a pilot of this. This system facilitates referrals to the correct clinic and streamlines the whole process for GPs.

Peter Redman, Estates Development Manager from OCCG, talked the locality through CIL (community infrastructure levy) and Section 106 funding and the prioritisation process that must happen for distribution of these public funds to services that would be in great need (at capacity for space) as a result of new housing developments, including GP practices.

Issues around the prescribing of hydroxychloroquine medication and the need for ophthalmology monitoring were raised and subsequently discussed at an APCO (Area Prescribing Committee, Oxfordshire) meeting.

The benefits of AccuRx, a texting piece of software, were discussed and raised further at OCCG about improving the functionality of this for practices.

I attended HOSC on 20 June to present and talk about how GPs offer appointments to their patients, the different way practices might do this for urgent same day vs routine, the increasing use of telephone consultations and the various digital options including electronic consultations.

On 13 June there was representation from all SE PCNs at the integration workshop held at the Kassam, encouraging all to start thinking about how tPCNs might integrate themselves with community services, mental health services, acute sector etc.

SE/SW Locality Community Services Group

The group met on 11 July with representatives from OH community therapy, district nursing and community hospitals, and 4 clinical directors from the new PCNs, along with 2 patient representatives. We had a wide ranging discussion about PCNs, how integration might work and improve the experience for patients.

Some direct actions were for the therapy teams to share with GPs how they categorise their case load as emergency (within 48hrs), urgent (within 2 weeks) or routine. Also we agreed that health professionals should have access to GP practice bypass phone numbers when they urgently need to speak to a clinician.

SELF PPG

The group met on 13 June and had a presentation from AgeUK about social prescribing and what it means/who it is for.

A desire for patients to be involved in PCNs and their developments was expressed; however, all understood the speed at which practices had to come together for this to meet national milestones.

SELF is; however, keen to continue meeting and sharing learning amongst each other.

Personal

As I write this report, I'm preparing myself for the annual Wallingford Festival of Cycling that takes place the weekend of 13/14 July. It celebrates all things cycling and has a wide variety of events for all ages and abilities. Even with a large number of cyclists in the area, it has been noticeable the increased number preparing themselves for the event over the last few weeks, which can only be beneficial for health.



South West Oxfordshire Locality Group (SWOLG)
Locality Clinical Director Report
Dr Jonathan Crawshaw

Meetings took place in May and June with the next meeting planned for 16 July. Items discussed at these meetings included:

Primary Care Networks have been the focus of local working, with five in place across the SW Locality area: Abingdon Central, Abingdon and district, Didcot, Wantage, and White Horse Botley. They all have Clinical Directors appointed, and most paperwork submitted.

Following the Integration workshop held on 13 June at Kassam, the Locality agenda has been updated to cover CCG business and PCN business. This enables the PCNs dedicated time to cover the requirements that are upon them and share learning.

Joint discussions / updates

- The PCN joint discussions focused on set up requirements and progress within each PCN area
- PCN maps of practice boundaries had been reviewed to ensure 100% coverage across the Locality
- The requirement in the future for PCNs to provide extended hours
- The current provision, and future intentions, for Social Prescribing across the PCNs was noted, along with the offer by Bromley-by-Bow for practice training.

Clinical discussions included

- **A GP Referral system** was promoted seeking sign up in the SW Locality for practices to pilot. The system is a referral refinement system and can automatically link to the current EMIS system, pulling data through for referrals to be made without the need for duplication.
- **The Prescribing Incentive Scheme** a discussion around the new 2019/20 scheme clarified the requirements and gateways to payment, and a year-end position for 2018/19 was provided to practices.
- **STP funding for 2019/20** is in place, so practices will continue to try to meet the targets therein.
- **HealthShare MSK Physio** a presentation was given by Rob Walker, Senior Operations Manager, to update the group on current service provision. A useful learning discussion took place on areas where improvement is planned or sought.

Didcot update

Revised plans for the Great Western Park site are being submitted and discussions continue with the practices. Concerns were expressed by the patient group on the impact of staff leaving community pharmacies to take up employment with GP practices as this is creating longer wait times in the community.

Papers were presented on the following: OCCG Board briefing, Planned Care project updates, Prescribing Incentive scheme, Joint Strategic Needs Assessment 'snake' diagram, NHS App, PCN development, services, and the Bucks, Oxon and Berkshire West Primary Care Strategy.

Public and Patient engagement

The South West Oxfordshire Locality Forum (SWOLF) met on 28.5.19 and items included the following:

- The developing Primary Care Networks and how the PPGs can support patient understanding and engagement in the PCNs
- Patient concerns around the future use of the Wantage Hospital
- A Wantage and Didcot site update on progress
- An update on the SW Locality meeting
- Healthwatch updated on their Wallingford event held in June which was attended by 31 members across all six Localities
- An audit was undertaken on how PCNs had engaged with their PPGs
- Date of the next meeting is 23.6.19.

West Oxfordshire Locality Group (WOLG) Locality Clinical Director Report

Dr Miles Carter

Primary care network development

The West locality has two confirmed primary care networks (PCNs) with clinical directors appointed:

- Rural West PCN (Bampton, Broadshires, Burford, Charlbury)
- Eynsham & Witney PCN (Cogges, Eynsham MG, Nuffield, Windrush MP)

All practices report engagement with their Patient Participation Groups (PPGs) on PCN development. The need for brief, clear information to share with patients was identified.

WOLG Locality meetings

WOLG cancelled its June 2019 meeting due to a key presenter being unavailable, and overlap with a countywide PCN integration workshop earlier in the day.

At its July 2019 meetings WOLG also discussed:

- **2 week wait (2ww) referrals:** strengths and issues in the current process – concern to avoid apparently bureaucratic barriers to swift response
- **Growth and estates:** potential to share information with local people via GP video as had been undertaken in Bicester
- **Referrals pilot:** demonstration of an electronic referral refinement system to assist referrers, and invitation to participate in a pilot
- **NHS Diabetes Prevention Programme** – change in provider, and approaches to identifying, coding and addressing the needs of the relevant patients
- **district nursing service:** implication of requirement for GP involvement following NHS 111 triage to the service for same day care, including aspects of care which may be provided by practices, and future impact of PCN development
- **Shared care protocols:** discussion about the range and demands of these, including whether primary care practitioners have the skills and resources to provide their part of the care.

Public and patient engagement

The Public & Patient Partnership West Oxfordshire (PPPWO) steering group met in May and July 2019 and discussed a range of issues including:

- primary care network (PCN) development and the potential for patient engagement, plus importance of the integrated care agenda
- Updates from practice PPGs including:
 - Windrush Medical Centre receptionist training and Annual meeting focus on “friendly folk”
 - Cogges – information sharing with patients

- Charlbury – referrals administration and whether PCN development will lead to patients travelling more
 - Nuffield – Keeping Well newsletter
- Plans to participate in Brize Fest (August) and Witney Healthfest in September (run by NHS Oxford Health FT) to publicise the group and its member PPGs and hear local people's views
- MSK services – updates on Healthshare services and variable use of federation hub physio by different practices
- Older peoples strategy – desire to find out more about implementation
- Housing growth – particularly the East Witney Strategic Development Area.