OPCCC Briefing August 2019

NHS Oxfordshire Clinical Commissioning Group

This briefing is intended to give a summary of the key areas of discussion and decisions at the meeting of Oxfordshire Primary Care Commissioning Committee (OPCCC) which is a committee of Oxfordshire Clinical Commissioning Group (OCCG) Board. It is intended for wide circulation. The minutes will provide the official record of the meeting. The agenda, papers and this briefing are available on the OCCG website here.

GP Appointments: Oxfordshire Health Overview and Scrutiny Committee requested a paper on current availability of GP appointments that has been updated for OPCCC with the following highlighted:

- Oxfordshire GP practices provide more appointments per 1000 patients than the average for England. Of these appointments a greater percentage are with a GP (compared to with another clinician) when compared to England.
- More patients in Oxfordshire report a good experience of making an appointment when compared to national figures however there has been a reduction in overall experience of GP practice both locally and nationally
- It is recognised that nationally and locally, demand for appointments has increased over time and that some patients may find it more difficult to book an appointment.
- The practices and CCG are working together to understand the new GP contract reform requirements, which introduce new initiatives to help address this. This includes the development of a multidisciplinary workforce that is wider than just clinicians (e.g. social prescribers) and new digital access targets and introduction of online consultations, which all aim to improve the patient experience.

Primary Care Networks: An update was discussed with OPCCC. 19 Primary Care Networks have been confirmed across Oxfordshire achieving, 100% population coverage. There will be three *network of networks* areas across Oxfordshire in the north, south and city. This will have an impact on the current way in which the CCG organises partnership work, engagement and delivery across the six CCG locality areas. The introduction and development of PCNs is a programme of transformational change that also includes community services across health and care, physical and mental health. The CCG will need to work with system partners to actively support and progress the transformation change required to achieve the integration of primary care and community services.

Digital transformation: The NHS Long Term Plan sets out ambitious plans for the integration of primary care and community services. Digital technology has a major enabling role in the delivery of joined up care for patients across health and care settings. The OPCCC paper sets out a number of projects that are necessary to maintain business as usual in general practice and projects that could be transformational and/or improve primary care efficiency.

Deprivation and health inequalities: There are seven wards in Oxfordshire which include smaller areas (super output areas) that are among the worst 20% for multiple deprivation in England. People from the most deprived areas are the most likely to have significantly worse outcomes for a wide range of indicators. The NHS Long Term Plan and Public Health England have expressed a renewed focus on reducing inequalities. There is now a greater local focus on this issue. With the formation of primary care networks (PCNs), there is an opportunity to work closely with PCNs to improve outcomes and reduce variation.

Finance: At 30 June 2019 NHS Oxfordshire Clinical Commissioning Group (OCCG) reported year to date and forecast outturn on plan. The financial performance of

Primary Care Delegated Co-Commissioning was presented to OPCCC with the year to date position at Month 3 being reported as on plan. The main variances are:

- GP Contract payments £97k below plan due to population growth below planning assumption.
- GP Seniority and Locums £89k above plan due to S96 support to facilitate sustainability in Banbury.

The forecast outturn for 2019/20 is on plan.

Quality: Highlights from the report:

- Four practices are rated 'Outstanding' by CQC and two are 'Requires Improvement'. All other practices are rated 'Good'. CQC are carrying out approximately 34 Annual Regulatory Reviews (ARR) by telephone during Spring/Summer of 2019.
- Estimated achievement for Quality and Outcomes Framework (QOF) 2018/19 based on practice declarations indicates that performance overall is very close to 2017/18. Eleven practices are expected to achieve 100% and all but 7 practices exceeded the average of 97.5%. Full data is expected to be published in October 2019 and a more detailed analysis will be provided at that time.
- The 2019 GP Patient Survey results were released recently and show that OCCG continues to score above the national average for patients' overall satisfaction with the experience of their practice.

Update on primary care in Oxfordshire: Highlights from the report:

- A Primary Care Transformation Programme Board has been established by the 3 CCGs in the Strategic Transformation Partnership (STP) (Buckinghamshire, Oxfordshire and Berkshire West) to provide a forum for co-operation and collaboration.
- NHS England and the BMA have issued guidance providing information about the new and amended contractual requirements for 2019/20 and the enhanced services (ES) commissioned by NHS England. Expectation is that CCGs and Contractors will work to all the contract variations from April 2019 although the contract variation documentation will not be published until October.
- In Oxfordshire CCG, 21,739 GP Patient Survey questionnaires were sent out with 7,959 returned. This represents a response rate of 37% which is the same as last year. In general, Oxfordshire general practice do better than the national average however there has been a reduction in overall experience of GP practice both locally (89% to 87%) and nationally (85% to 84%) when comparing 2017 data with 2018. More information can be found on the NHS England website.
- OCCG agreed to the provision of GMS services at Horsefair Surgery to novate to Principal Medical Limited and therefore the GMS contract held by the current partners at Horsefair Surgery was terminated and a new GMS contract was issued to PML on 2 August 2019.
 - Following notice to terminate the GMS contract at South Oxford Health Centre a new provider, St Bartholomew's Medical Centre, was found who took over the running of the practice at South Oxford Health Centre on 1 August 2019.
- A patient engagement exercise was undertaken at Luther Street practice to support the reprocurement of primary care services for people experiencing homelessness. The survey was undertaken during morning drop-in sessions with 75 service users completing surveys.
- A six month extension to the temporary list closure at Cropredy has been agreed.

By working together we will have a healthier population, with fewer inequalities and health services that are high quality, cost effective and sustainable.