NHS
Oxfordshire
Clinical Commissioning Group

Oxford City Locality Commissioning Meeting

Date of Meeting: 13 June 2019					**Paper No:** 5a	
Title of Paper: **Public engagement about PCN development**						
Is this paper for	**Discussion**	✓	**Decision**		**Information**	

Purpose and summary of paper:

OCCG is keen to understand what patient engagement about primary care networks (PCNs) has taken place to date with practice Patient Participation Groups (PPGs). The new Network contract expects that PCNs will reflect the existing patient engagement requirements for practices (see Appendix A overleaf).

OCCG will collect this information at June locality meetings to enable a countywide snapshot without adding to practice reporting workload. We have heard that many practices have already discussed PCN developments with their PPGs, and wish to evidence this more fully.

OCCG has discussed primary care network development with all 6 locality patient forums since NHS England announced the new GP Framework contract on 31 January 2019. In addition, patient forum representatives have participated in locality group discussions of PCN development over recent months.

PCNs will wish to consider arrangements for ongoing engagement with patients in their areas as they develop new services and make changes related to service delivery.

Action Required:

Please send your practice response to Julie-annehowe@nhs.net to collate your feedback on your practice engagement with patients about primary care networks.
Please include dates of any meetings held, main outcomes and learning.
See Appendix B overleaf

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Appendix A
Contract requirement

The Network Contract DES specification 2019/20 states:

4.4.4 Patient engagement

a. GP member practices within the PCN will have requirements relating to patient engagement under their primary medical services contracts. The PCN will therefore be expected to reflect those requirements by engaging, liaising and communicating with their collective registered population in the most appropriate way, informing and/or involving them in developing new services and changes related to service delivery. This includes engaging with a range of communities, including 'seldom heard' groups.

b. The PCN will be required to provide reasonable support and assistance to the commissioner in the performance of its duties to engage patients in the provision of and/or reconfiguration of services where applicable to the registered population.

Appendix B
Information for each practice to bring to the locality meeting

a) Have you engaged your PPG Y/N?
b) Date(s) of face to face meetings held or planned
c) Any other engagement carried out.
d) Outcomes, learning and other comments