

Locality Commissioning Meeting Oxford City

Date of Meeting: 10.1.19					Paper No: 9	
Title of Paper: Feedback on City PCP meeting held 6.9.18						
Is this paper for	Discussion		Decision		Information	✓

Purpose of Paper:

To inform practices of the findings from the feedback forms.

The paper will be used as part of the supporting evidence for payment of this aspect of the Primary Care LIS 2018/19.

Note – it has been agreed that the feedback forms will also be sent to the Agencies who attended to gain their perspective on the event.

Background:

The process followed in forming the programme for the day was that the City Executive reviewed the PCP pack on behalf of all practices, and determined that to meet the PCP requirements to reduce OP variance, and support admission avoidance and early discharge, that training in Asthma and COPD would be the most effective use of the time for practices. This was formally agreed by practices in the main Locality meetings, as was attendance by the various agencies; which in turn supports the City Health Inequalities project.

Action Required:

Practices to note the findings.

Note that the format for next years meeting will be changed to ensure Practice Manager time is used more effectively.

Further information will be cascaded to practices around contacts for the agencies who attended the Knowledge Exchange element, and this will be loaded to the OCCG website and links provided when in place.

Agencies will be invited to speak further as joint topics arise.

The link to the Respiratory / COPD education from Jo Riley is here :

<https://clinox.info/Education/Practice%20Nurse/gp-educational-resources.htm>

Feedback from practices on topics and programme format for 2019/20 are welcomed by the Executive; please send to Julie-Anne

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Which organisations or people here today might be useful to you in the future?				
	Potentially useful to you?	Would like contact details?	Do you know referral pathway?	Who might you refer in?
ASBiT Team, Oxford City Council	21	8	4	
Sport & Physical Activity Officer, Oxford City Council	20	7	4	
Council Locality Officers	18	6	4	
Active Oxfordshire	18	6	3	
Homeless Pathway, Oxford City Council	6	6	2	
Tenancy Sustainment Team, Oxford City Council	16	5	2	
Connection Support	20	5	4	
Oxfordshire Mind	24	5	4	
Mental Health Service, Oxford Health	24	5	5	
Citizen's Advice, Oxford	23	5	3	
Elmore Team	22	7	4	
Turning Point (drugs & alcohol)	24	4	4	
Restore	21	6	4	
Age UK, Community Information Network	21	6	3	
Age UK, Generation Games	20	6	3	
Thames Valley Police	19	6	4	
OUHFT Community Safety Practitioner	17	6	2	

City PCP event 6.9.18 - comments feedback

PCP Checklist

Good to know thoughts of other practices and reassurance that we are in the same boat.

Interesting to hear what others thought.

Very good as always.

Very good information x 2

Interesting to hear comments but no discussion of issues raised by PCP pack - what is the purpose of the pack?

Asthma

Very useful for the GPs / PNs but not relevant for the PMs. JR obviously a very knowledgeable source

Not at all - I am a PM and this was not best use of my time.

Although a very good session, it was a waste of PM time having to attend this section. We could have come an hour later.

Not clinical, so of no interest to me. Not relevant to my role.

Not too targeted to non clinicians

Excellent / Brilliant

Non clinician - but interesting / useful

Need the asthma bit, so will pick up at next opportunity.

A bit rushed. Would be better to have a demonstration of inhalers

I'm a patient

Knowledge Exchange - roles
I am not quite sure. I won't remember all of these roles unless you are providing a list which I can discuss with my team.
Very useful. Identified that there is a lot of duplication.
Useful as part of social prescribing work.
Interesting to hear how much is out there. Fair amount of cross-over
Excellent x 2 , very useful, very good, really interesting
Nice idea - slightly clunky
Really good idea to offer a floor for this.
Might be easier to take in this information as a list and summary rather than 2 min talks?
Really good to see and hear about different agencies
I knew about OCC Sport, but not that they were accessed through Generation Games
I knew about Age UK CIN, but thought it was just for o65s.
Knowledge Exchange - case studies
Not at all useful. I do not understand the point of the case studies for PMs and how I will use the learning from case study in running the practice.
Interesting discussion.
It highlights the need for most agencies to communicate and interact, but not in my view useful for this meeting.
Highlights how important social prescribing is and could be, but then this needs to be adequately funded.
Not relevant to my role. Very busy at work and could have done with doing my job today.
Good multidisciplinary analysis, good discussions
Good x2
Networking opportunity was good
Probably use our practice Care Navigator.
Very good to have multidisciplinary discussion
Too wordy but useful.
Will you follow-up with any Knowledge Exchange services as a result of today's event?
I am sure we will. Would be good if you could provide a list.
Elmore Team
If needed, but unlikely for me as PM.
Community Informaiton Network
Will pass on information to GPs
I will find my contacts at each.
Age UK x 4 - Ruth Smith, MIND, OCC Locality Officer for my locality, Care Navigators
Jess Willsher. Trying to get Care Navigators and Wellbeing Practitioners and CAB workers + safe guarding leads to liaise in each practice

Next Steps + 3 Actions
Didn't get a chance to discuss the PCP and 3 Actions adequately. Sounds like the 3 were already decided. With such a good representation of practices have we not wasted an opportunity?
What from today will inform the 3 Actions? We are being told what they are!
Very useful summary

General Comments:
So so important to ensure everyone's time is used efficiently. For PMs it wasn't. They could have turned up an hour + 15 mins later after the COPD session. Time is really of the essence so please use this effectively and productively.
Good mix of attendees. Great that the contact details were shared.
Other than the initial presentation, we didn't do anything on the PCP pack? Not sure therefore we addressed or covered the purpose of what we were meeting for today?
This did not feel at all valuable to me as PM, would have been more appropriate for Social Prescribers.
Really useful session - learned about new agencies and put names to faces of agencies I already knew about, and a good use of funds.
Better to organise agenda so that nurses could attend the respiratory session and practice managers could avoid it.
More information about OxFed activity
Could the CCG identify key issues from the PCP data for us to discuss, e.g. if some practices are outliers on something, should we discuss this as a group?
Very good meeting! Much better to have the whole Locality together - much more inclusive. A very good idea to have other agencies present.
No access for non-drivers, otherwise interesting

The discussions around the Case Studies have been scanned and logged but not formally written up.

The Asthma / COPD presentations can be seen here :

<https://clinix.info/Education/Practice%20Nurse/gp-educational-resources.htm>

The Knowledge Exchange colleague details, including roles, will be circulated and loaded on the OCCG website.

The feedback forms will also be sent to the Knowledge Exchange colleagues to seek their perspective of the event.

JAH, 28.12.18