

# Appointment data extracted from Emis in Oxford City Locality

- Last 3 years
- From December 2015 to 2018

Appointment Data Collection - run December 2018

Yr 1 = Dec 2015/16   Yr 2 = Dec 16/17   Yr 3 = Dec 2017/18

Oxford city Locaity	All appointments summary*			Face to Face		
	Yr 1	Yr 2	Yr 3	Yr 1	Yr 2	Yr 3
* does not include DNAs	845,997	882,768	937,116	633,853	656,629	690,213
% change from previous year		4.3	6.2		3.6	5.1
Telephone as % total appts						

Oxford City Locality	Telephone			Visits		
	Yr 1	Yr 2	Yr 3	Yr 1	Yr 2	Yr 3
* does not include DNAs	205,155	218,064	238,289	6,989	8,075	8,614
% change from previous year		6.3	9.3		15.5	6.7
Telephone as % total appts	24.3	24.7	25.4			

Total number of appointments by day	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Total over 3 years	513199	506027	494282	494059	463681	35569
Percentage appts per day of week	20.5	20.2	19.7	19.7	18.5	1.4

Age band	0-5yr	6-15yr	16-45yr	46-64yr	65-80yr	>80yr	All ages
Average Number of contacts per age band	5.0	1.5	2.4	4.0	7.9	19.7	3.4