

Oxford City email advice dashboard

18/19 Q2

				Email advice and guidance lines			Detail									
Practice Code	Practice Name	Locality	Sep '18 list size	Email advice uses	Email advice use per 1st OP in all specialties	Email advice use per 1st OP in all specialties	Cardiology		Dermatology		Gastroenterology		Nephrology		Urology	
					YTD	17/18 FY	YTD	17/18 FY	YTD	17/18 FY	YTD	17/18 FY	YTD	17/18 FY	YTD	17/18 FY
K84021	Banbury Road (172)	Oxford City	8453	30	12%	12%	17%	21%	44%	49%	13%	13%	No OPFAs	100%	50%	11%
K84032	Bartlemas Surgery	Oxford City	8869	40	9%	15%	23%	23%	51%	58%	6%	27%	0%	78%	6%	17%
K84016	Beaumont St (19)	Oxford City	15224	57	17%	16%	39%	44%	83%	58%	24%	20%	200%	38%	13%	9%
K84049	Beaumont St (27)	Oxford City	7015	29	14%	13%	19%	19%	58%	45%	23%	15%	200%	14%	8%	8%
K84080	Beaumont St (28)	Oxford City	5465	19	10%	13%	6%	19%	42%	57%	15%	17%	No OPFAs	133%	0%	6%
K84025	Botley Medical Centre	Oxford City	15709	44	6%	9%	14%	18%	19%	31%	36%	17%	33%	43%	6%	1%
K84063	Cowley Road Medical Practic	Oxford City	9244	94	26%	20%	31%	53%	188%	105%	45%	26%	67%	100%	44%	11%
K84004	Donnington HC	Oxford City	13292	93	17%	14%	85%	31%	75%	49%	17%	29%	75%	52%	33%	6%
K84009	Hedena Health	Oxford City	26614	103	11%	14%	24%	26%	55%	48%	17%	28%	29%	59%	7%	8%
K84048	Hollow Way Medical Centre	Oxford City	8887	89	29%	32%	50%	67%	113%	138%	79%	71%	No OPFAs	125%	48%	32%
K84078	Jericho Health Centre (Leave	Oxford City	8523	29	13%	24%	14%	42%	52%	73%	10%	38%	0%	300%	47%	29%
K84605	King Edward Street	Oxford City	5150	14	13%	7%	0%	15%	39%	16%	14%	25%	0%	50%	71%	10%
K84066	Luther Street Medical Centre	Oxford City	485	7	47%	31%	200%	57%	50%	100%	100%	100%	No OPFAs	0%	100%	0%
K84044	Manor Surgery Headington	Oxford City	16347	79	11%	12%	19%	31%	66%	42%	11%	23%	100%	53%	10%	5%
K84026	Observatory Medical Practic	Oxford City	10946	72	20%	32%	44%	117%	83%	98%	43%	68%	50%	367%	7%	19%
K84617	South Oxford Health Centre	Oxford City	4460	46	33%	21%	50%	21%	165%	112%	0%	42%	0%	0%	10%	23%
K84013	St Bartholomews MC	Oxford City	18372	78	19%	21%	23%	49%	83%	76%	35%	18%	50%	333%	45%	16%
K84060	St Clements Surgery	Oxford City	4947	40	26%	23%	67%	35%	100%	93%	43%	94%	50%	0%	27%	0%
K84011	Summertown Health Centre	Oxford City	16790	101	18%	19%	23%	28%	102%	65%	7%	33%	88%	133%	14%	11%
K84007	Temple Cowley Health Centr	Oxford City	8103	31	9%	9%	13%	21%	38%	41%	31%	2%	50%	63%	8%	0%
K84031	The Leys Health Centre	Oxford City	10452	77	14%	14%	32%	22%	77%	52%	30%	33%	83%	533%	21%	18%

Purpose: To give practices information on their use of formal email advice lines, to encourage greater use as an alternative to outpatient appointments.

Limitation This report only provides information on paid email advice lines managed by the OUH – it does not include for example RBH email advice lines. Other email advice lines are available with rapid consultant response. A list is available through this page (the first link in the narrative):

<http://www.oxfordshireccg.nhs.uk/professional-resources/email-advice.htm>

Data note Email advice and OP activity is taken from SLAM. Data covers all activity YTD and is updated quarterly. Population figures are for the last month of the data included in this dashboard.