

HORTON MADE 4-11 March 2019

A multiagency discharge event to support HGH in
delivering optimal care and flow

Briefing for NOLG 26/2/19

Ian Bottomley, Lead Commissioner, Winter Team

Event outline

- A week long multi-agency focus on
 - Helping avoid admissions to HGH when the patient can go home
 - Supporting people who have been admitted to hospital move on in a timely way when they are medically fit for discharge
- Develop a daily routine that supports flow and mobilises OUH and community resources to improve outcomes for patients, families and the health and social care system
- Create learning to help HGH plan for how it deploys the new integrated hub to improve patient flow going forward

Participating organizations and teams

- OUH: ward teams, ops team, discharge liaison, therapy, hub, HART
- Oxford Health Integrated Locality Team
- PML (Hospital at Home)
- System winter team
- OCC operational teams
- Northants social care
- Age UK
- SCAS Patient Transport Service
- Key independent providers: Banbury Heights

Approach and contacts

- Wherever possible our approach will be to ask “why not home, why not today” for all patients in a journey through HGH
- We will have a **7 day approach** including the weekend 10/11 March
- **Primary care is asked** –wherever possible-to use the Rowan EAU no: 01295 229561 to discuss referrals to ED
- There will be a MADE lead officer phone number 01865 226832 for any other issues relating to the event staffed 0800-1800
- Where patients are discharged home we will keep an escalation bed empty at Banbury Heights for readmission
- Findings from the event will be fed back to NOLG at a future meeting