

**North Oxfordshire Locality partnership**
**Notes of Meeting:** Tuesday 18 September 2018

<b>Practice</b>	<b>GP representative</b>	<b>Practice Manager</b>
Banbury HC	Dr Marlett Smit	Bridget Acock
Bloxham	Dr Cath Rose	Fiona Jefferies
Chipping Norton HC	Dr Jane Pargeter	Chris Bean
Cropredy	Dr Barry Tucker	Apologies
Deddington	Dr Martyn Chambers	
Hightown	Dr Sarah Lourenco	Jenny Falkner
Horsefair		Fiona Edwards
Sibford	Apologies	
West Bar	Apologies	Helen Murphy
Windrush	Dr Simon Bentley	Sylvia Cunliffe
Woodlands	Dr Shishir Kumar	Apologies
Wychwood	Dr Katy Walsh	Vanessa Newman

<b>Other attendees</b>		
Lay members	Anita Higham	
Cherwell DC	Apologies	
NOLG Clinical Directors	Dr Shelley Hayles	
OCCG	Julie Dandridge, Fergus Campbell	
PML / NOxMed	Laura Spurs	

Chair: Sylvia Cunliffe

		<b>Actions</b>
1.	<b>Apologies &amp; Declarations of Interest</b> <ol style="list-style-type: none"> <li>Apologies: Dr Neil Fisher, Di Stringer, Dr Stephen Haynes, Dr David Spackman, Andrea Kirtland, Jane Carr, Deb Chronicle, Dr Louise Cornwall.</li> <li>Update declarations of interest</li> <li>Conflicts of interest pertaining to agenda items</li> <li>Anita Higham's re-election to OUHFT Council of Governors noted.</li> </ol>	
2.	<b>Locality Clinical Director introduction</b> <p>No additional issues raised. SH noted focus for today on Integrated Front Door - one of 3 main aims for North locality.</p>	
3.	<b>Integrated Front Door - North urgent care</b> <p>SH presented slides as summary of the late circulation paper and noted that was based on very recent meetings which Neil Fisher attended and had briefed her on.</p> <p>Queries and issues arising in discussion included:</p> <ul style="list-style-type: none"> <li>How will patients know about this? JD noted communications work stream is</li> </ul>	

	<p>a key part of the plan.</p> <ul style="list-style-type: none"> <li>• AH why extending A&amp;E at JR? Noted OUHFT are participating in the IFD project which is distinct from approaches in Oxford</li> </ul> <p>Proposed triage pilot:</p> <ul style="list-style-type: none"> <li>• Triage for all self-presenting patients unless obvious major trauma</li> <li>• OUHFT have agreed to the pilot.</li> <li>• Note indemnity issues for pilot. CR concerned about legal implications. AH concerned for inappropriate patient response.</li> <li>• Pilot triage will be A&amp;E ANP with observing federation GP.</li> <li>• MC noted different models of nurse triage in primary and secondary care. SH to clarify with NF how we agree the correct model.</li> <li>• CB is triage a directive or a recommendation to patient? Impact on patient rights. SH to ensure this is a 'gateway' approach to prevent patient circumventing the advice. JD commented that the triage may need to come outside the OUHFT front door.</li> <li>• Concern about patient journey i.e. if go from hospital to practice and back again.</li> <li>• NOxMed federation to coordinate the pilot. Need GP(s) to staff this. Hope to start within weeks.</li> </ul> <p>Data issues:</p> <ul style="list-style-type: none"> <li>• JD to clarify anticipated number of patients per week likely to go through this pathway</li> <li>• Data from A&amp;E referrals to OOH GP may be relevant? JD to follow up but concerned the numbers too low to draw conclusions</li> </ul> <p>Patient referral:</p> <ul style="list-style-type: none"> <li>• SB suggested booking patients via EMIS directly onto practice triage list. JD noted this fits with longer term vision but not feasible for the pilot as different same-day care systems in practices.</li> <li>• Noted that OOH transfers to BHC appointments (before July) done by phone. Potential for 111 booking into GP hub still under discussion.</li> </ul> <p>Actions and response</p> <ul style="list-style-type: none"> <li>• One week for more discussion in practice and respond by e-mail to FC by the end of the week</li> <li>• GPs to consider participation in the pilot as observing federation GP in A&amp;E</li> </ul>	<p>LS</p> <p>JD</p> <p>JD</p> <p>PMs GPs</p>
4.	<p><b>Locality project updates</b></p> <p><b>i. Locality Frailty pilot</b></p> <p>MC updated that Chipping Norton HC and Deddington HC have been identifying high need housebound patients, reviewing via Skype discussion with multi-disciplinary team, followed by DN home visit and further review. He fed back that the pilot is working well at present - 2 cohorts of patients so far:</p>	

	<ul style="list-style-type: none"> <li>Identifying needs which practice might not have seen.</li> <li>Including medication review.</li> <li>Not clear if sufficient community staffing to extend model. It may be possible to reduce the frequency of review discussions</li> <li>Too soon for data. Also hard to prove business case in short term. Will measure what they can including patient feedback– but lots of variables. JG suggested Quality of Life measures and PN involvement.</li> <li>Tools available on EMIS so will be usable elsewhere</li> </ul> <p><b>ii. Social prescribing</b></p> <p>FC highlighted the countywide examples and the likelihood that the different projects will influence each other as time goes on. Chipping Norton HC plan to continue their provision which is embedded into the practice.</p>	
5.	<p><b>NOXMED business items</b></p> <p><b>i. Extended Access Hubs</b></p> <p>Currently 87% usage across the county, but aiming for 95%. Only reaching that with GP appointments Monday to Friday. Practices need to increase weekend use to meet target.</p> <p>Suggestion that Sundays to be bookable earlier (currently released 3 days in advance). LS to review including balance between urgent and routine.</p> <p>Physio appointment usage not 100% in North hub.</p> <p><b>ii. Primary Care Visiting Service – current use and winter pressures</b></p> <p>Using demand and capacity tool to balance for winter based on previous demand. Increasing use through winter period. Those present confirmed still happy with visiting service.</p> <p><b>iii. Locality Plan - Non-recurrent funds:</b></p> <ul style="list-style-type: none"> <li><b>Clinical Pharmacists – how are they working?</b> <ul style="list-style-type: none"> <li>Deddington – quite useful but limited hours so have to target work eg reviewing medication changes on discharge summaries.</li> <li>Wychwood– drop in the ocean but working on frailty.</li> <li>BHC – helping out with medication reviews over the phone.</li> </ul> </li> <li><b>Appointment of mental health worker</b> <p>Hope to start in October for Banbury. NB generally adult focus.</p> </li> </ul> <p><b>iv. Oxfordshire Care Alliance update</b></p> <p>Discussing heads of terms for new entity. To be discussed further at PML shareholders meeting. Link to frailty pathway.</p>	<p>LS</p> <p>LS</p>
6.	<p><b>Oxfordshire Older People’s Strategy</b></p> <p>Libby Furness OCCG Head of Planning &amp; Transformation attended. She introduced the need for a refreshed Older People’s Strategy and noted:</p> <ul style="list-style-type: none"> <li>links to countywide frailty pathway work.</li> </ul>	



	<a href="#">HealthWatch Oxfordshire.</a>	
9.	<b>Notes of 21.08.18 North locality meeting</b> <b>i. Approve minutes for accuracy</b> Agreed <b>ii. Matters arising and actions not yet discussed</b> No additional discussion	
10.	<b>AOB</b> Diabetes Dashboard – FC noted that Commissioning Support Unit were looking at this closely. FC will update at the next meeting.	FC
11.	<b>Key issues to take back for action or info to:</b> <ul style="list-style-type: none"> <li>Take Integrated Front Door discussion back to practices and send views to <a href="#">Fergus Campbell</a></li> <li>GPs to volunteer for to work in A&amp;E alongside triage nurse for the 2 week pilot.</li> </ul>	

**Items anticipated on the 16 October North locality agenda:**

- MSK pathway / Healthshare
- **Oxfordshire Children & Young People's Plan** – health elements of new plan
- **Learning Disability:** Specialist service, Health Checks

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**Dates of scheduled North locality Meetings (all Tuesdays)**

Date	Time	Venue	Chair
16 Oct 2018	1330-1530	South Bar House	Sibford
20 Nov 2018	1330-1530	South Bar House	Horsefair
18 Dec 2018	1330-1530	South Bar House	Hightown
15 Jan 2019	1330-1530	South Bar House	Deddington
26 Feb 2019	<b>1330-1700</b>	South Bar House	Cropredy
19 March 2019	1330-1530	South Bar House	Chipping Norton HC

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Sandwich lunch available from 1.15pm for each meeting

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