

Title: Townlands Stakeholder Reference Group – Outpatient Clinic Update

Date: 4 October 2016

Purpose: To update the Townlands Stakeholder Reference Group on the development and expansion of outpatient clinics at the new Townlands Hospital

Key Points: There are eight clinic rooms available in the new hospital and much work has been undertaken to increase the number of clinics held at Townlands Hospital.

Within the old hospital, four clinic rooms were available with an average of 700 attendances per month. Since moving to the new hospital this has increased to over 1000 attendances per month.

The increase in activity is a combination of both increasing existing services and new clinics starting (see Appendix 1).

A minor procedures room is also available which has enabled a 'see and treat' dermatology service to be commenced, whereby patients requiring a minor operation can have this carried out on the same day as their outpatient appointment.

Services are accessible via Choose and Book and the indicative waiting times are outlined in Appendix 2.

Market share and demand analysis is undertaken to ensure there is a need for services prior to any changes in clinician job plans being made.

Potential new services that are being scoped in terms of market share and man power availability include diabetes and respiratory.

Feedback from both patients and clinical teams continues to be extremely positive.

RBFT held an open evening for GPs on 27 September 2016 to discuss the outpatient services, future plans and gain first hand referrer feedback. This was a very positive evening for all.

Appendix 1 – Services Provided

The clinics below were previously provided in the old Townlands Hospital and were 'lifted & shifted' to the new hospital:

- Audiology	- Gynaecology
- Breast	- Nephrology
- Cardiology	- Neurology
- Colo-rectal	- Ophthalmology
- Dermatology	- Orthoptics
- Elderly Care	- Paediatrics
- Endocrinology	- Pain Management
- ENT	- Podiatric Surgery
- Fertility	- Rheumatology
- Gastroenterology	- Trauma & Orthopaedics
- General Surgery	- Urology

Summary of the expansion of services

March 2016	
Audiology	Increase in clinics
April 2016	
Cardiology – 24 hour tape	Increase in number of sessions
Dermatology	Increase in clinics, including weekly minor op session
T&O	New spinal clinic and paediatrics T&O clinic Increase in Hip & Knee clinics
May 2016	
Cardiology	Increase in clinics
Elderly Care	Increase in clinics
Gastroenterology	Increase in clinics
June 2016	
Endocrinology – Bariatric	New clinic
August 2016	
Urology	Increase in clinics
October 2016	
Pain Management	Increase in clinics
Rheumatology	Increase in clinics
To be confirmed	
Diabetes	Pending confirmation of timetable for new consultants
ENT	Pending recruitment
Respiratory	Pending confirmation of timetable for new consultants

Appendix 2 – Indicative waiting times for first outpatient appointments

Specialty	Waiting Times – Townlands (weeks)	Waiting Times – RBH (weeks)
- Audiology	3	3 – 6
- Breast	All appointments via 2ww	All appointments via 2ww
- Cardiology	6	7
- Colo-rectal	9	2
- Dermatology	13	12
- Elderly Care	11	5
- Endocrinology	13	11
- ENT	12	11
- Fertility	12	8
- Gastroenterology	13	13
- General Surgery	7	2
- Gynaecology	7	7
- Nephrology	9	9
- Neurology	12	10
- Ophthalmology	7	5
- Orthoptics	6	5
- Paediatrics	8	8
- Pain Management	2	12
- Podiatric Surgery	4	N/A
- Rheumatology	7	5
- Trauma & Orthopaedics (varies depending on sub-speciality)	3	3
- Urology	10	12