

## **Public Questions for Townlands Stakeholder Reference Group meeting in public on 19 July 2016**

**Q1: At the CCG meeting in September 2015, the board approved the replacement of the bedded service by a RACU with leased beds. The board papers for that meeting stated the RACU would open in Dec 2015. CCG plans shared with the community in Feb 2016 stated a target opening date of May 1st. We appreciate that the new building was late being handed over and that there is a national shortage of Doctors.**

- **Can you provide us with an update of the document “Rapid Access Care Unit (RACU) Implementation plan & Status update”?**

An update was presented at the Townlands Stakeholder Reference Group (TSRG) meeting, in public, on 19 July and the implementation plans is available on the CCG website: <http://www.oxfordshireccg.nhs.uk/wp-content/uploads/2016/08/Townlands-RACU-Implementation-Plan-Update-July-2016-Ver-19-7-16.pdf>

- **Do you have a target date for the RACU to be open?**

We are aiming for a soft launch in October 2016.

- **Are the extra 10 beds at Wallingford still open?**

Yes.

- **Please provide the usage data for these extra 10 beds**

<b>% Bed occupancy</b>	Henley Closed						
<b>Ward</b>	<b>Nov-15</b>	<b>Dec-15</b>	<b>Q3</b>	<b>Jan-16</b>	<b>Feb-16</b>	<b>Mar-16</b>	<b>Q4</b>
Wallingford Ward	99%	97%	98%	100%	100%	100%	100%
<b>% Bed occupancy</b>							
<b>Ward</b>	<b>FY16</b>	<b>Apr-16</b>	<b>May-16</b>	<b>Jun-16</b>	<b>Q1</b>	<b>Jul-16</b>	<b>Aug-16</b>
Wallingford Ward	100%	100%	100%	100%	100%	100%	100%

- **How much money has been saved by the delayed opening of the RACU?**

The CCG has not saved money due to the delayed opening of the RACU as we have invested resource for the additional beds at Wallingford Community Hospital and have been exposed to the voids costs for the building.

- **At which point does the failure to open the RACU amount to service loss?**

Local patients are being cared for by the Integrated Locality Teams and at Wallingford Community Hospital whilst the RACU service is being implemented and Order of St John Care Trust Care Home is being built; currently this does not amount to a service loss.

**Q2: We note the final KPIs and OSJ monitoring arrangements as presented to the TSRG. We are concerned that these do not include figures for patients leaving Royal Berks or the**

**capacity of Social Care. We note the draft “Assurances Doc” which covers the above two areas and others. We welcome this initiative but note that it lacks any detail.**

- **Can you provide a date by which this document will be complete?**

The monitoring arrangement will start at different points and have different frequency for example outpatients monitoring will be 6 months after the opening of the hospital (i.e. September).

- **Who will be working on the document and the process by which it will be completed ?** Each of the providers will be responsible for producing each of the assurance documents.

- **Can you confirm the stakeholders such as OCC, OHFT have agreed to provide the input required ?**

Yes, we can confirm this.

- **Who will carry out the work to gather the data from the providers, consolidate and provide to the TSRG and the rest of the community?**

As above each provider will be responsible for producing each of the assurance documents and these will be presented at different intervals to the TSRG.

**Q4: The decision not to re-provide the beds in addition to the loss of Sue Ryder on the top floor means that a large part of the new building remains empty. This represents a loss of potential local service delivery and a threat to the financial viability of the development.**

- **Can you confirm whether progress is being made to find new tenants ?**

Yes, NHS Property services are managing this.

- **Can you confirm that the tenants will be providing NHS services free at the point of delivery?**

It would be OCCGs preferred option that it is occupied with complementary services to health but we cannot confirm this as NHS Property Services are managing the process.

- **Can you confirm that the Townlands Hospital is financially viable?**

Funding for service provision at Townlands is within the CCG’s financial plan; having said that we need to come up with options wherever possible to mitigate any void costs as they are not good value for money.

**Q5: The community were assured as part of last year's consultation that the Peppard name would be retained in some form for the OSJ leased beds.**

- **Can you confirm that the unit of 12 beds is to be called the Peppard Annex (or similar)?**

It was agreed at the Townlands Stakeholder Reference Group meeting on 31 May 2016 that the Order of St John Care Trust would look at whether a common space in the Care Home could be named Peppard. It was noted that the Wards had already been named by the existing patients from the Chiltern Care Home.

**Q6: Can we have more information about the integration of social care?**

The TSRG will hear from Social Care at its next meeting on 30 August. Also available is a presentation outlining how social care works with health:

<http://www.oxfordshireccg.nhs.uk/wp-content/uploads/2015/12/Responsible-Localities-Presentation.pdf>

**Q7: Where is social care in the Transformation agenda?**

Oxfordshire County Council is a partner on the Oxfordshire Transformation Board. The Oxfordshire Transformation Board comprises all parts of the NHS and social care system in Oxfordshire. Its joint purpose is to develop plans that will enable us to provide sustainable high quality and affordable care, across Oxfordshire, both now and in the future.

**Q8: Can we have a list of non-RBH services?**

Oxford Health NHS Foundation Trust (OH) provides:

- Musculoskeletal (MSK) Physiotherapy
- Speech & Language Therapy (SaLT - adults)
- SaLT (children's)
- District Nurses
- Occupational Therapists
- Older People's Mental health Nurses
- Palliative Care Matrons
- Podiatry
- Integrated Team practitioners and support workers
- Falls Prevention Service
- Health Visitors
- Minor Injuries Unit
- Out of hours GPs
- RACU – only the Medical lead post will be subcontracted to Royal Berkshire Hospital NHS Foundation Trust. Lead provider/all other staff are OH

As part of the Integrated Locality Teams Oxfordshire County Council provides:

- Social Workers
- Reablement Services
- Care Home Support Services