

**PAPER 1**

**Title:** Townlands Stakeholder Reference Group – Outpatient Clinic Update

**Date:** 19 July 2016

**Purpose:** To update the Townlands Stakeholder Reference Group on the development of outpatient clinics at the new Townlands Hospital

**Key Points:** Royal Berkshire NHS Foundation Trust (RBFT) has run outpatient clinics at the Townlands Hospital for several years, with the majority of specialties providing clinics.

Within the old hospital, four clinic rooms were available with an average of 700 attendances per month.

There are eight clinic rooms available in the new hospital and much work has been undertaken to increase the number of clinics held at Townlands Hospital.

The clinics that were held in the old hospital were ‘lifted and shifted’ to the new hospital, with minimal disruption to services.

A minor procedures room is also available which has enabled a ‘see and treat’ dermatology service to be commenced once a week, whereby patients requiring a minor operation can have this carried out on the same day as their outpatient appointment.

In April 2016 there were over 800 attendances, over 1000 attendances in May 2016, and nearly 1200 attendances in June 2016.

The increase in activity is a combination of both increasing existing services and new clinics starting (see Appendix 1).

Market share and demand analysis is undertaken to ensure there is a need for services prior to any changes in clinician job plans being made.

Potential new services that are being scoped in terms of market share and man power availability include diabetes and respiratory.

Feedback from both patients and clinical teams has been extremely positive.

RBFT are looking forward to continuing to provide and develop outpatient services at Townlands Hospital.

RBFT is planning an open evening for GPs in the autumn to discuss the outpatient services, future plans and gain first hand referrer feedback.

## Appendix 1 – Services Provided

The clinics below were previously provided in the old Townlands Hospital and were 'lifted & shifted' to the new hospital:

- |                    |                         |
|--------------------|-------------------------|
| - Audiology        | - Neurology             |
| - Cardiology       | - Ophthalmology         |
| - Dermatology      | - Orthoptics            |
| - Elderly Care     | - Paediatrics           |
| - Endocrinology    | - Pain Management       |
| - ENT              | - Podiatric Surgery     |
| - Gastroenterology | - Rheumatology          |
| - General Surgery  | - Trauma & Orthopaedics |
| - Gynaecology      | - Urology               |
| - Nephrology       |                         |

The clinics below have either expanded their presence at Townlands Hospital or are new services that have commenced following the move into the new building:

- |                             |                             |
|-----------------------------|-----------------------------|
| - Audiology                 | - Gastroenterology          |
| - Cardiology                | - Ophthalmology (from July) |
| - Dermatology               | - Paediatric T&O            |
| - Elderly Care              | - Rheumatology              |
| - Endocrinology (bariatric) | - Trauma & Orthopaedics     |
| - ENT (pending recruitment) |                             |