

**SITE UPDATE FROM NHS PROPERTY SERVICES**

Thank you for the passing on the feedback shared at the last TSRG meeting held here at Townlands, regarding the parking and associated signage.

**Signage:**

On the day of the last meeting the signage had been removed whilst they were changing over the solid construction fence panels to a see through Heras fence and had not been quick enough to put back the signage. I can confirm that the Construction team have re-instated the previous signage and we have directed them to add additional signage following daily reviews with them based on the current parking and pedestrian arrangements. We have provided better guidance for pedestrians as well as additional parking directional signage. We have also increased the number of Banksmen who are also providing way finding and parking support in person. This continues to be reviewed based on daily feedback from members of the public who visit the hospital.

The permanent external hospital signage is to be installed as part of the new car park construction and will be completed in full when the car park is completed in full which is scheduled for 19<sup>th</sup> August.

**Parking**

The next changeover of parking areas from this current layout of circa 30 visitor spaces will be on the 22<sup>nd</sup> of June when we will have 57 spaces of the new car park handed over in front of the hospital. The final completed access road and remaining car park to the Hospital and Care Home will then be completed and handed over on the 19<sup>th</sup> August, as per the current program of works. No delays have been identified at this time that should cause change to that completion date. At handover we will have 70 Hospital spaces for staff and visitors and 24 for the care home staff and visitors.

Regarding the suggestion of actively advising of alternative parking, we have signed additional internal parking on site but have decided not to go further in advising of additional offsite parking as there would be too much signage, which would only add to further mis-communication and confusion.

Thank you again for the suggestions and feedback offered by the TSRG and please do advise if I can be of any further help on the matter.

Kind regards

Chloe Taylor  
Interim FM Transition Manager  
on behalf of NHS Property Services – Townlands Hospital